

# Dubai Engineering Qualification System

**Individuals Services** 







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## 1. Overview

# 1.1 About Dubai Engineering Qualifications System - Individual services

Within the framework of the responsibilities of the consultants and contractors' qualification section towards individuals and establishments working in the construction sector, the **Dubai Engineering Qualifications system** provides many services to technical staff, consultancy offices, contracting corporates, and manufacturers & suppliers of building materials operating in the emirate to improve the level of engineering works, and ensure the highest quality of projects. You can learn how to sign in to the account and know how to perform Individual services and the functions of the Dashboard for your personal account.









# 2. Signing in to Your Account

You can sign in to your account either through the Dubai ID account, or through your account that you created in the system using OTP message.

#### 2.1 Sign in using UAE PASS

If you have an account registered with UAE PASS, you can use it to enter the Dubai Engineering Qualification System. This happens in the following cases:

- You do not have an account in the Dubai Engineering Qualification System, and there are no similar data between you and any of the system users. In this case, the system will fill in all your data via the link with UAE PASS system and create an account for you in the Dubai Engineering Qualification System.
- 2. You already have an account in the Dubai Engineering Qualification system, but you tried to sign in using the UAE PASS, one of these two situations will happen:
  - If the UAE PASS data matches your data in the DEQ system, the system signs you into the Home page.
  - If some of the UAE PASS data are similar to the data of an existing DEQ system user, the system opens the "Create an Account" pages to modify these identical data, and then signs you into the Home page.

To sign to your account with your UAE PASS, perform the following steps:

1. After opening the system Home page, in the Sign In section by selecting UAE PASS.



 Enter the Email, Mobile Number or the Emirati ID used with the UAE PASS and click the Sign In button.











	Login to UAE PASS
Emirates ID, ema	il, or phone eg. 97150000000
	Login
Remember me	

3. The system displays the Home page of your profile.

O DASHBOARD MY REQUESTS	MY ACCREDITATIONS M	Y EXAMS PROFILE			SIGN OUT	عربي
Home - Dashboard My Requests				View All	Radia per	
Request Type	Submitted On	Status Amo	unt		Welcome Back	
Accredit Technical Staff Surveying Engineering Services-	2019-12-08	Completed 400 A	AED	Cancel	Associated To	
My Accreditations 8	View All	My Exams 20		/iew All	Switch Company Company Profile	₽
<ul> <li>Water Pipelines And Stations Cor Accredited on 2019-08-15</li> </ul>	ntracting	Sand Compact Scheduled on 2019-	ing And Controlling Wo 08-05		Help > Engineers	
View Details	No Grade	View Details R	Reschedule	No Grade	<ul> <li>Corporates</li> <li>Search</li> </ul>	
<ul> <li>Projects Management Engineerin Technical Feasibility Studies Serv Accredited on 2019-08-06</li> </ul>		<ul> <li>Green Building</li> <li>Scheduled on 2019-</li> </ul>	s Engineering Services 08-05		<ul><li>Contact Us</li><li>FAQs</li></ul>	
View Details	G+4	View Details	Reschedule	No Grade		

## 2.2 Sign up to Dubai Engineering Qualification System

To sign in using your DEQ account, perform the following steps:

4. After opening the system Home page, in the Sign in section, select the DEQ radio button.











	Sign In Sign In with Dubai Engineering Qualification or UAE Pass
	Email
Don't Have an Account?	
Sign up now to access a whole host of services for engineers, consultants, contractors and other	Password Password
SIGN UP	SIGN IN LOGIN USING UAE PASS Forgot password?

#### Enter Mobile Number then press Next

New Registration			
Authentication	Account Info		Mobile Phone Verification
Enter your Mobile Number* +971  Next			Germedition Frovide your mobile number so we can verify you using the confirmation code that we will send to your mobile.

**OTP** will be sent once by SMS on mobile number specified in the previous step.

Enter your **Email** and **Password, Confirm Password, First Name, Middle Name and Last Name, Birthdate, Sex and Nationality**) in the relevant fields.













New Registration		
Authentication	Certify Info Accuracy	Personal
Account Info		mornation
Email Address *	Password *	66 Please fill out your personal details
Test@test.com		including full legal name, date of
Confirm Password *		birth,nationality, address and email. 灯
Personal Information	Last Name *	
Ahmed	Gamal	
Date of Birth *	Gender	
01-02-1988	🧶 Male 🔘 Female	
Nationality *		
Jordan ~		
Next		

- A. In case you select Emeriti Nationality, this requires ID Details. If you press Next, you go to the Dashboard.
- B. In case you are Non-Emeriti, you need to answer the following question: Are you Emeriti Resident?
  - a. If you have residency, you need to enter the following information (Emirates ID no., Passport Number, and Residency File Number). Press Next to go to the Dashboard.











New Registration				
Authentication		Certify Info Accuracy	⊘.	Documents Identification
Please Provide Rec	quired ID Details.			
Emirates ID No. *				
78419881234561				
Pessport Number*		Residency File Number *		
J549687884		2012019245121		

 b. If you are not a resident, you need to enter Passport number. Press Next to go to the Dashboard.

New Registration				
Authentication	Account Info	Certify Info Accuracy	⊘.	Documents Identification
Please Provide Rec	quired ID Details.			
Passport Number*				
J798491666				
Back	Next			

# 2.3 Sign in to Dubai Engineering Qualification System

5. and then click the Sign In button.















6. The system displays the Dashboard in the Home page of your personal profile.

O DASHBOARD MY REQUESTS MY ACCREDITATION	MY EXAMS PROFILE		SIGN OUT	عربي
Home > Dashboard My Requests		View All	مرور بدائلها	÷.
Request Type Submitted (	)n Status Amount		Welcome Back	
Accredit Technical Staff Surveying 2019-12-0 Engineering Services-	3 Completed 400 AED	Cancel	Associated To	
My Accreditations 8 View All	My Exams 20 vi	ew All	Switch Company Company Profile	$\rightleftharpoons$
Water Pipelines And Stations Contracting     Accredited on 2019-08-15	Sand Compacting And Controlling Worl Scheduled on 2019-08-05	ks	Help > Engineers	
View Details No Grad	e View Details Reschedule	No Grade	<ul><li>&gt; Corporates</li><li>&gt; Search</li></ul>	
<ul> <li>Projects Management Engineering And Technical Feasibility Studies Services</li> <li>Accredited on 2019-08-06</li> </ul>	<ul> <li>Green Buildings Engineering Services Scheduled on 2019-08-05</li> </ul>		<ul><li>Contact Us</li><li>FAQs</li></ul>	
View Details G+4	View Details Reschedule	No Grade		

10









# **3.** Dashboard for Dubai Engineering Qualification System Users

Through this chapter, you will learn about the Dashboard, which displays everything related to individual services. Use it to view your data that you entered during the creation of the account, or by linking with other entities (UAE PASS, MOE, General Directorate of Residency and Foreigners Affairs (DNRD), Society of Engineers (SOE). The sections displayed on the left side of the Dashboard vary depending on the transactions you have performed. For example, if you apply for requests, **My Requests** section will display with the request details.

If you have a specific accreditation, **My Accreditations** section displays with some of its details.



At the top left side of the dashboard, the following sections display:

<u>Dashboard</u> <u>My Requests</u> <u>My Accreditations</u> <u>My Exams</u> <u>Profile</u> the payt chapter a detail

In the next chapter, a detailed explanation will be provided for each one of these sections.







#### 3.1 Dashboard

The dashboard components differ - as mentioned previously - depending on the requests for which you applied.

#### 3.2 My Requests

This section displays all the requests that you have applied for with their dates and

statuses.

ASHBOARD MY REQUESTS MY ACCREDITATIONS MY EXAMS PROFILE						
My Requests						
Request Type	Submitted On	Status	Amount			
Accredit Technical Staff Tunnels And Bridges Engineering Services-	2019-09-22	Pay & Schedule	400 aed	Payment & Schedule Cancel		
Accredit Technical Staff Concrete Restoration-	2019-09-16	Schedule	400 aed	Select Exam Date Cancel		
Accredit Technical Staff Air- Conditioning, ventilations And air filtration Systems installation And maintenance-	2019-09-04	Canceled	400 aed			
Accredit Technical Staff Ports Engineering Consultancies-	2019-09-02	Completed	400 aed			
Accredit Technical Staff	2019-09-02	Pay & Schedule	400 aed	Payment & Schedule Cancel		
Showing 11-15 out of 18	5 •			< 1 2 3 4 >		

#### 3.3 My Accreditations

The **My Accreditations** section is one of the most important section through which you can apply for a new accreditation, and you will be able to follow up your accreditation requests if you previously applied for them.

800900 \_\_\_







DASHBOARD MY REQUESTS MY ACCREDITATIONS	MY EXAMS PROFILE	
My Accreditations	Apply for New Accreditation	
Filter by : All G+1 G+4 G+12	Unlimited	
<ul> <li>Water Pipelines And Stations Contracting Accredited on 15-08-2019</li> </ul>	<ul> <li>Road Contracting Accredited on 05-08-2019</li> </ul>	
View Details No Grade	View Details	No Grade
> Wrecking And Demolition Works Accredited on 04-04-2019 G+1	> Building Maintenance Accredited on 01-04-2019	
<u>View Details</u>	View Details	No Grade
> Wrecking And Demolition Works Accredited on 28-03-2019		
<u>View Details</u>		

To view the details of any of the previous accreditations, just click the **View Details** button. The page consists of four sections (Details, Documents, Accredited Activity, and Exams):

#### 3.3.1 Details

The **Details** tab displays your accreditation request and related exam data, and the activity associated with this accreditation.

		neering Surveying Services	
Details	Documents	Accredited Activity	Exams
Accreditation No.	1770	Accredited on	15-08-2019
Accredit Requested by	14.10	Request Submitted on	21-04-2019
Exam Taken on	18-08-2019	Number of Attempts	1
Linked Accreditation	Yes	Linked Activity Hydrographic B	Engineering Surveying Servi
	w Certificate	ertificate. <u>View Certificate</u>	







#### 3.3.2 Documents

This section displays Education details (degree, university, faculty, specialization, etc.), and Experience information you added after creating your account (position, company, start and end date of job, etc.).

Accreditation D	<b>)etails -</b> Water Pipelines And Sta	ations Contracting	
Details	Documents	Accredited Activity	Exams
Education Info			
Degree Type:	Bachelors	University:	American University of Sharjah
Faculty:	Civil Engineering	Specialization: Elec	trical Network Systems Engineering
Country:	United Arab Emirates	Date Obtained:	21-03-2000
Experience Info			
Position:	Engineer	Company Name:	Test local company
		Country:	Christmas Island
City:	Island	Start Date:	20-03-2013
End Date:	04-04-2018		
	View Certificate Click to view your accreditation certif	ficate. <u>View Certificate</u>	

#### 3.3.3 Accredited Activity

This section displays the accredited activity linked to your company, if any.

	- Hydrographic Enginee	ering Surveying Services		
Details	Documents	Accredited Activity	Exams	
Accreditation Linked		Yes		
Linked Activity Hydrographic Engineering				
Linked Company:	2			
	Certificate view your accreditation cert	ificate. <u>View Certificate</u>		







#### 3.3.4 Exams

In this section, the system displays the accreditation exam(s) you have taken, the result(s) and the percentage you got.



You can also view the certificate you obtained by clicking the **View Certificate** link at the bottom of the page.

GOVERNMENT OF DUBAI		بة دبي Dubai Muni	
Certificate no. 562	Date of issuance certificate : 03-09-2019	تاريخ اصدار الشهادة : <sup>2010-2017</sup>	رقم الشهادة : ٢٢٠
	ENGINERRING PROFESSION	PRACTICE CERTIFICATE	
	زاولة المهن الهندسية	شهادة سجل ه	
	FADWEL 9	ANAR:	
	الم المريد م		
Engineer	Number: 36	بالقيد : ۳۹	a)
Linghtoor			
Activity :	Hydrographic Engineering Surveying Services	شاط : خدمات هدسة المسلحة البحرية	a
	Hydrographic Engineering Surveying Services	شط : خدمات هندسة المسلحة اليعرية رجة :	
Activity : Grade :	Hydrographic Engineering Surveying Services	بېة:	a

#### 3.4 My Exams

Through **My Exams** section, you can view the exams that you applied for to obtain accreditation. You can also apply for a new accreditation through this section. After viewing exam details, you can **Reschedule** or **Cancel the Exam** if you haven't already attended the exam.











**My Exams** section consists of four tabs (Details, Documents, Payments, and Preparation) after clicking the **View Details** button for one of the exams you have taken:

#### 3.4.1 Details

In the **Details** tab, the exam data are displayed, such as status, date of submission, etc.











Details	Documents	Payments	Preparation
Exam Number	1602	Scheduled on	2019-08-18
Status	completed	Exam Submitted by	Tarek Tarek
Exam Submitted on	2019-08-15	Exam Result Percentage	90
Exam Result	Passed		

#### 3.4.2 Documents

This tab includes your educational information and experience information to enable you to take this exam.

Details	Documents	Payments	Preparation
Education Info			
Degree Type:	Bachelors	University:	American University of Sharja
Faculty:	Civil Engineering	Specialization: Elect	rical Network Systems Engineerin
Country:	United Arab Emirates	Date Obtained:	2000-03-2
Experience Info			
Position:	Engineer	Company Name:	Test local company
		Country:	Christmas Islan
City:	Island	Start Date:	2013-03-2

#### 3.4.3 Payments

The Payments tab displays the fees for this exam and the payment status. Note that if your payment status is **paid**, you cannot cancel the exam, but you can only reschedule.









Details		Documents	Payments	Prep	aration
Payment Statu	is Paid				
em					Amou

#### 3.4.4 Preparation

The **Preparation** tab displays the possibility to **Take Trial Exam** before taking the actual one. You can also **download the exam material** to read it before the exam, in addition to **reschedule** or **cancel the exam**.

Details	Documents	Payments	Preparation	
ET OUR FREE TRIAL EXAM NOW ick "Take Trial Exam" button to generate username and password. Take Trial Exam				
Document Name		Туре	Size	
Document Name Naterial Test		Type	Size 1000	

If you click the **Take Trial Exam**, link, the page changes to show you **Username** and **Password** to be able to log in to the Exams system, then click the **Take the Exam** button.

After entering the trial exam, the system sends a message to your registered email with the exam result. If you pass the exam, the system sends you a link in the mail to view the certificate details.











#### 3.5 **Profile**

Through the **Profile** section, you can view the details you entered when creating your account for the first time. You can also edit your details or change your password. The Profile section is divided into four tabs: (Personal Details, ID Documents, Education, and Experience):

**Personal Details** tab contains the data you entered the first time when you created the account.

Engineer Profile				
Personal Details	ID Documents	Education	Experience	
100	Engineer No			4
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Engineer ID			3
and and	First Name			
	Last Name		12	
	Email		[C	nange
Edit Profile	Mobile No.			nange
Edit Prome	Gender		F	emale
Change Password	Date of Birth		1987-	03-16
	Nationality		Ec	uado
	Notification Language		E	nglisł

**ID Documents**: The details that you entered during the creation of the account, and it varies according to the nationality you entered. The ID Documents may include Emirates ID, Passport Number and Residency File Number.







Personal Details	ID Documents	Education	Experience
Societ <mark>y</mark> of Engineers Membershi	2	Emirates ID No.	
	Þ		
Passport No.		Residence File No.	

You can also, through the **ID Documents** tab modify the user type from **non-resident** to **resident**. And that is by clicking the **Edit** button at the Emirates ID data section and the residence file to be able to enter **ID Number** and **Residence File No.** where the system will automatically verify the data by linking with GDRFA.

Society of Engineers Membership MISSING Please complete your So Engineers registration a membership number.	Emirates ID No. Enter your Emirates ID No.	Cancel Sav
assport No.	2	

**Education**: Displays the obtained educational qualifications. They are added from this tab after creating the account by clicking the **Add New Education Record** link. You can also edit or delete the record if it has not been verified via automatic linking with SOE if you are a member, or when taking any exam submitted through Dubai Municipality.











Pers	sonal Details	ID Documents	Education	Experience
Degree Type:		Bachelors	University:	Add New Education Record Delete Edit University of Jordan
Faculty: Country:	Mining / Mines E	quipment Engineering Jordan	Specialization:	Mining Geological Engineering
Degree Type:		Bachelors	University:	American University of Sharjah
Faculty:		Civil Engineering	Country:	United Arab Emirates
Date Obtained	:	2000-03-21	Source:	Society of Engineer Specialty

**Experience**: This tab displays the experience certificates you obtained, and adding a new experience record. You can also **Edit** or **Delete** the record if it has not been verified when performing any exam submitted by Dubai Municipality.

Personal Details	ID Documents	Education	Experience
			+ Add New Experience Record
			Edi
Position:	Engineer	Company Name:	1000
Country:	Christmas Island	City:	Island
Start Date:	20-03-2010	End Date:	03-09-2019
	20 05 2010		05 05 20









# 4. Individuals Services

Through this chapter, you will learn about the procedures you can perform after signing

in to your account. These procedures include:

Add New Education Record Add New Experience Record Apply for New Accreditation Cancel Accreditation Request Reschedule Exam Date Cancel Exam Perform Electronic Exam NOC Issue Local Branch for Corporate from Another Emirate NOC Issue New Foreign Branch Request NOC Issue New Corporate Request Change Email Change Email Change Mobile Number Modify Account Details Change Password

#### 4.1 Add New Education Record

After creating the account, you can add a new education record from the profile section. To add a new record,

perform the following steps:

- 7. From the top section of the screen, click the Profile section.
- In the Profile screen, select the Education tab, then click the Add New Education Record link at the top of the page.









ds ID Documents	Education	Experience
Z		Add New Education Record
5		Delete Edit
A Bachelors	University:	University of Jordan
Mines Equipment Engineering	Specialization:	Mining Geological Engineering

- 9. The Education Information screen displays. Select Degree Type from the pick list, then select Country.
- 10. Select **University** from the pick list, and then select **Faculty**.

Education Information	×
Degree Type *	Country*
Unspecified	Select
University *	Faculty *
Select	Select
Specialization	Graduation Date *
Select	
	Close Save

- 11. Select the **Specialization** from the pick list, then enter **Graduation Date**.
- **12.** Click the **Save** button to record data and return to the **Education** tab. A message displays that the record is created successfully.



13. Repeat steps 2 through 6 to add another record, and so on.

#### 4.2 Add New Experience Record

After creating the account, you can add a new experience record from the **Profile** section. To add the record, perform the following steps:

- 1. From the top side of the screen, click the **Profile** link.
- In the Profile section, select the Experience tab, then click the Add New Experience Record link at the top of the page.









ments	Education	Experience
{ { {		+ Add New Experience Record
Engineer	Company Name:	Edit
} tmas Island	City:	Island

- **3.** The **Experience Information** screen displays. Select **Position** from the pick list, then select **Country**.
- Select City from the pick list, then select Company Name. If you select the city Dubai, a list of registered corporates in Dubai displays for you to select one.

Experience Information	×
Position *	Company Name *
Select Your Position	Enter Company Name
Country*	City*
Select Country	Enter City
Start Date *	Trade License No
Enter Start Date	Enter Trade License No.
Present	End Date *
	Enter End Date
	Close Save

- 5. Enter the **Trade License No.** for the company. If you select the city **Dubai**, you won't need to add the trade license number.
- 6. Select the **Start Date** and select the **Present** check box if it is your current job, or enter the **End Date** if this is not your current job.
- **7.** Click the **Save** button to record data and return to the **Experience** tab. A message displays that the record is created successfully.



8. Repeat steps 2 through 7 to add another experience record.









#### 4.3 Add New Accreditation Request

To apply for a new accreditation, do the following steps:

- 1. After logging in to your account, click on the **My Accreditations** section at the top of the screen.
- 2. In the My Accreditations screen, click the Apply for New Accreditation.



**3.** The first step **Documents** displays. You can add a new education record or a new work experience record.

New Accredi	tation Request				
$\bigcirc$	Qualification In Please provide your edu		nce information.		
Documents	Ø	Select Exam			
Education Inf	o			🖝 Add Ne	w Education Record
Degree Type:		Bachelors	Faculty:		Civil Engineering
Date Obtained:		01-06-2007	Source:	Society o	f Engineer Specialty
					Delete Edit
Degree Type:		Bachelors	University:		Cairo
Faculty:		Civil Engineering	Country:		Egypt
Date Obtained:		12-06-1991			
Experience In	fo			+ Add Net	w Experience Record Delete Edit
Position: Trade License No:		Engineer	Company Name:		
			Country:		Egypt
City:		Cairo	Start Date:		08-06-2000
End Date:					
Position		Office Manager	Company Name:		Delete Edit
Trade License No:			Country:	U	nited Arab Emirates
City:		Dubai	Start Date:		01-12-2018
End Date:					
Next					

4. Click the Next button to continue to the second step to select the exam.









 Select the accreditation that you want to get from the available list, or you can select one of the categories above the options (Consulting, Contracting, etc.), then click the Next button.

Sele	ct Accreditat	ion Type				
Select Accreditation Type Based on the individual's qualifications and experience you can select the following accreditation exams						
Docu	uments	0	Select Exam		Confirmation	
Selec	t Accreditation	Туре				
	Engineering Co	ntracting E	ngineering Consulta	nts	Supplier & Manufacturer of building Materials	
				L	Search Q	
$\bigcirc$	Airports Engineerin	g Services		$\bigcirc$	Construction Engineering Services G+12	
Õ	Construction Engine	eering Services G+4		Õ	Construction Engineering Services Unlimited	
Ō	District Cooling Pla	nts Engineering		Ō	Foundations And Soil Mechanics Engineering Services	
Õ	Geodetic Engineerin	ng Surveying Service	s	Õ	Green Buildings Engineering Services	
$\overline{\bigcirc}$	Industrial Installatio	ons Inspection Engin	eering services	$\bigcirc$	Meteorology Engineering Consultancy	
Õ	Ports Engineering C	Consultancies		$\overline{O}$	Projects Management Engineering And Technical Feasibility Studies Services G+12	
$\bigcirc$	Projects Manageme Studies Services G+		Technical Feasibility	$\bigcirc$	Projects Management Engineering And Technical Feasibility Studies Services Unlimited	
$\bigcirc$	Railway Developmen	nt Engineering Servi	ces	$\bigcirc$	Renewable Energy Engineering Consultancy	
Õ	Road And Traffic En	gineering Services		Ō	Structural Quantity Surveying Services	
$\bigcirc$	Surveying Engineeri	ing Services		$\bigcirc$	Surveying Planning And Photogrammetry Services	
Õ	Tunnels And Bridge	s Engineering Servio	es			
_	Back	Ne				

- **6.** The **Confirmation** step displays. Select the check box I certify that all provided information are accurate and correct.
- 7. Click the **Next** button. to proceed to the next step.











h f		
before submitting the	e exam request.	
0	Confirmation	Ø
	Building Contracting G+12	
Iniversity:	Cairo	)
country:	Egypt	
Company Name:	10.00	
ïty:	Cairo	)
ind Date:	08-09-2016	j
	Iniversity: ountry: ompany Name: ity:	Iniversity: Cairo ountry: Egypt ompany Name: ity: Cairo

8. The **Payment** step displays, from which you can view the available exam slots before completing the payment. Click the link to view the available slots so you can check them before paying.











Payment		Available Exam Slots
	Payment Select preferred payment method	to co
Th	Select Exam now Available Exam Slot: is Calendar is only to check the current a d pay to book this time Show Available	
Applicable Fe	es	
ltem		Amount
Fee Accredite Eng	ineer	AED 400
Total		AED 400
Online Paym	hods cash/online payment to book and so ent	chedule the exam. <b>100% SECURE</b> Payment getway ed to a secure third-party payment gateway.
Cash Paymer In case of Cash Ansari Exchan Voucher No. :	Payment, please use the voucher numbe ge	$r$ and go to one of the Dubai Municipality payment outlets, or any branch of $\underline{AI}$
Back	Online Payment	

**9.** Select the payment method that is convenient for you (cash or electronic). If you select to pay cash, you will view a Voucher to pay with the invoice number so that you can print it and use it to pay. If you select to pay online, the system will take you to the online payment gateway to complete the transaction.











CARACTER CARACTER	TI 🛞 ZAYED	لديـة دبـي рово мономи	
rint Date: Saturday, 07 September 20	19		
	دفع/ Voucher	إذن ال	
Invoice No.		اتورة	رقم الفا
Service Type	Accredit Technica	دمة Staff	نوع الخ
Service	Fee Accredite Eng	fineer	الخدمة
Record ID	62165	ىجل	رقم الس
Expiry Date		تهاء الصلاحية	تاريخ از
	راد / ERAD		
ee Item / رسم البند			
		unit Price / سعر الوحدة 400 AED	
ee Item /رسم البند ee Accredite Engineer	TOTAL		
ee Accredite Engineer Notes: Dear Customer, kindly not	TOTAL at the value of this invoke might be as	400 AED	n fees.

- **10.** After the payment has been processed successfully, you will be able to select the exam slot. The **Select Exam Date** page displays.
- 11. From the **Select Location** pick list, select Dubai Municipality. Then select the **Date** in which you want to take the exam, and click the **Search for an Appointment** button.
- 12. Select from the Exam Times pick list the time slot to take the exam.











Select Exam Date			
	ect Exam Date preferred date for the exam from t	he calendar.	
Payment	<b>S</b>	Select Exam Date	٢
Accreditation Exam Gree Select Location Dubai Municipality Headqu	n Buildings Engineering Serv	vices	View Location Map
Select Date 31-12-2019		(	Search for an appointment
Exam Time			
09:30 - 11:30	Next	~	

Click the Next button. A pop up window displays to confirm the date and appointment.
 Click the Confirm button.

Select Accreditation	on Exam Date 🛛 🗙
Selected Exam:	Green Buildings Engineering Services
Location:	Dubai Municipality Headquarter
Date:	31-12-2019
Time:	09:30 - 11:30
	Confirm

**14.** A message displays that the transaction was successful and the appointment is selected.









New Accreditati	on Request
	Confirmation Your Accreditation Exam request has been booked.
Select Exam Date	Payment 📀
Accreditation <b>Bui</b>	ding Contracting G+4
Request Number:	7519 Scheduled: 04-02-2020, 09:30 - 11:30
Location:	Dubai Municipality Headquarter
	creditation Exam has been booked successfully. t a confirmation email to your registered email address.
Return to My Exams	page

#### 4.4 Cancel Accreditation Request

Before paying for the accreditation exam, and selecting the appointment, you can cancel your request that you have applied for. Perform the following steps:

 After signing in to your account, your dashboard displays. In the My Requests section, click the View all link.



 All your requests are displayed. Select the request that you want to cancel and its status is" *Pay & Schedule* ". You will see two options, either **Pay & Schedule** or **Cancel**. Click the **Cancel** button.











Request Type	Submitted On	Status	Amount	
Accredit Technical Staff Building Contracting -G+4	26-12-2019	Completed	400 aed	
Accredit Technical Staff Building Contracting -G+1	2 26-12-2019	Pay & Schedule	400 aed	Payment & Schedule Cancel
Accredit Technical Staff Canal Dredging Contracting-	05-09-2019	Pay & Schedule	400 aed	Payment & Schedule Cancel

**3.** A warning message displays to confirm if you want to cancel. Click the **Yes** button. The exam is canceled and its new status is *Canceled* and a success message displays to confirm the cancellation.

GOVERNMENT OF DUBAI		otification creditation Request Canceled Suc	ccessfully.	
DASHBOARD MY A	CCREDITATIONS	MY EXAMS PROVULE		you sure you want to Cancel
My Requests				S Accreditation Request?
Request Type S	Submitted On	Status	Am	No
Accredit Technical Staff Building Contracting -G+4	26-12-2019	Completed	400 AED	
Accredit Technical Staff Building Contracting -G+12	26-12-2019	Canceled	400 aed	Do.
Accredit Technical Staff Canal Dredging Contracting-	05-09-2019	Pay & Schedule	400 AED	Payment & Schedule Cancel

#### 4.5 Reschedule an Exam

After scheduling an exam, you can reschedule its time and date only if the remaining time is at least one day. To do this, perform the following steps:

- 1. After signing in to your account, click on the My Exams from the top section of the page.
- **2.** The exams page displays your currently registered exams. Select the exam that you want to reschedule, then click the **Reschedule** button.









DASHBOARD MY REQUESTS MY ACC	REDITATIONS MY EXAMS PROFILE
My Exams	Apply for New Accreditation
Filter by : All Completed No S	ihow Cancelled Scheduled
<ul> <li>Surveying Engineering Services</li> <li>Date : 2019-12-08</li> <li>Completed</li> </ul>	District Cooling Contracting Date : 2019-12-28 No Show
View Details No Gra	de <u>View Details</u> <u>Reschedule</u> No

- 3. The **Reschedule Exam Date** page displays. Select the **Date** on which you want to take the exam.
- 4. Click the Search for an Appointment button to view available appointments.
- 5. Select the time that fits you, then click the Next button.
- 6. A pop up window displays to confirm rescheduling to the selected date. Click Yes.

Reschedule Exar	n Date				
	Select New E	<b>Exam Date</b> te from the Calendar to R	eschedule Your Exam.		
Select Exam Date	0				
Accreditation Exam	Building Contrac	-			
	Scheduled:	04-02-2020, 09:30 -			
Select Location	Location:	Dubai Municipality Hea	oquarter		
Dubai Municipality	Headquarter	~	View Location		
Select Date				2	
26-12-2019		$\frown$	Search for an a	appointment	
Exam Time			Are you sure you	want to reschedul	e your exam? 💦
09:30 - 11:30		~	Selected Exam:	Green Buildings	Engineering Services
		3	Location:	Dubai Mur	nicipality Headquarter
Back	Next		Date:		12-02-2020
			Time:	4	10:00 - 12:00
				Yes	Close

7. A success message displays with the new appointment, along with the request number.









#### 4.6 Cancel Exam

You can cancel the exam after scheduling and paying for it, yet, you will not be able to get a refund. To do this, perform the following steps:

- 1. After signing in to your account, click on the My Exams from the top section of the page.
- **2.** The exams page displays your currently registered exams. Select the exam that you want to cancel, then click the **View Details** button.



3. The Exam details page displays. Click the Cancel Exam button.

	Buildings Engineering Serv	vices	
Details	Documents	Payments	Preparation
Exam Number	3522	Scheduled on	12-02-2020
Status	scheduled	Exam Submitted by	Mohamed Moustafa
Exam Submitted on	27-12-2019	Exam Result Percentage	
Exam Result			
Reschedule			Cancel Exam

**4.** A pop up message displays to confirm if you want to cancel. Click the **Yes** button. The exam is canceled and its status changes in **My Exams** page.











### 4.7 **Perform Electronic Exam**

After applying for accreditation, you will be able to take the exam by going to the Dubai Municipality location, then submitting your identification papers, and then taking the exam in one of the available rooms according to the date you applied for.

Perform the following steps:

- On the day of the exam, go to the selected location, and head to the front desk. Submit your Emirates ID or your passport to the receptionist to confirm your identity, and register your name on the list of attendees for the exam.
- 2. The receptionist will guide you to the waiting area. After verification of your data, the system will automatically add you to the Exam Applicants List. And when it's your turn, your name will automatically appear on the Waiting Room screen.
- **3.** Now, you can present the graduation certificate, and the experience certificates to the employee for verification, and you will be given a locker to keep your personal belongings.
- 4. The employee will provide you with **username** and **password** created by the system in order for you to start the exam.
- On the computer that will be assigned to you, you will find the login screen to enter the provided username and password. Enter them in the relevant fields, then click the Login button.

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LOGIN
Password
LOG IN
بلدیة دبی DUBAI MUNICIPALITY СОУЧЕХИМЕНТ ОГ DUBAI
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6. It The available exam displays for you. Click the **Start** button to start the exam.

7. The exam starts with the timer in the upper-right side of the screen. The screen

consists of the following sections:

- A. Email of the examiner,
- B. The percentage of questions that were already answered in the exam,
- C. A counter for the exam remaining time,
- D. Status details of the exam questions (Unanswered, flagged for later, answered),
- E. The current question,
- F. Additional action fields (Flag for Later, Calculator)








COVERNMENT OF DUEAN	A Gehad133@test.com وبلدية دبي Dupai Municipautry
0% B	02:59:41
5 Remaining Questions	_D
All Questions ( 6 )	<b>Q.1</b> Select choice
6 You have completed 0.00% of this exam.	Choice #1
0 0 6 Answered Flaged Unanswere	Choice #2
Section 1 1/3	
Associate Things	choice #3
O Associate Things	
<ul> <li>Associate Things</li> </ul>	
Section 2 0/1	U
Section 3 0/1	→ Next P Flag for Review   Calculator
Section / 0/1	

**8.** Start answering the questions, and you can use a calculator if you need it by clicking the **Calculator** button.

	<u> </u>	~~~~	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~		
alcul	ator		⊗ * 0	? »	<b>Q.1</b> How many Steps to create Constructional Building G+1?
%	$\checkmark$	xy	1/X		4 Steps
С	CE	DEL	÷		
7	8	9	×	nswered	6 Steps
4	5	6	-	2/3	7 Steps
1	2	3	+		
±	0 Section 3		=	0/1	Previous      Next     Previous     Previous     Calculator
	Santion A			0/1	

**9.** Continue with the exam until you have completed all the questions. Note the progress bar in the upper left side of the screen, showing you the percentage of your completion.











**10.** When you are finished with all questions, click the **End Test** button to end the exam and close the screen.

V.IS S	the choice I	man	~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~
•	4 Steps		2
С	6 Steps		
C	7 Steps		
+ Previous	H End test	P Flag for	Review Calculator

 The result shown the number of correct and wrong answers and the percentage you have received. Click the Finish & Close button.











- 12. The next time you sign in to the DEQ system, you will be able to view the exam result in My Exams section if you pass or fail, depending on the percentage required to pass this type of accreditation.
- If you pass the exam successfully, you will be able to view your certificate through My Accreditations tab. Select the exam that you performed, and then click the View Details button.



 The Accreditation Details page displays. You can now view the certificate by clicking the View Certificate at the bottom of the page.

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Details	Documents	Accredited Activity	Exams
Accreditation No.	1770	Accredited on	15-08-2019
Accredit Requested by	1.010	Request Submitted on	21-04-2019
Exam Taken on	18-08-2019	Number of Attempts	1
inked Accreditation	Yes	Linked Activity Hydrographic E	ngineering Surveying Serv
C View	w Certificate		

### NOC Issue Local Branch for Corporate from Another Emirate

To apply for NOC Issue Local Branch for Corporate from Another Emirate, you must have Transaction no. in DED. Do the following steps:

After registration, Dashboard-Person appears, and it has the available actions. Press
 NOC Issue Local Branch for Corporate from Another Emirate link.









COVERNMENT OF DUBAI		
O DASHBOARD MY REQUESTS MY ACCREDITAT	IONS MY EXAMS PROFILE	SIGN OUT یع
Home > Dashboard		
My Requests	View All	khalid abdulhaq yousef
Request Type Submitted On Sta	tus Amount	Welcome Back mage
	ION-Cancel erification D AED <u>Details</u>	Associated To DXB LAB Enter Your Card Number
My Accreditations 1 View All	My Exams 1 View All	Switch Company  Select Company
Auditoria Deside Consultance		Help
Architectural Design Consultancy     Accredited on 03-12-2020	Scaffolding Contracting     Scheduled on 28-01-2021	> Engineers
G+12		Corporates
View Details	View Details Reschedule No Grade	> Search
		> Contact Us
Available Actions		> FAQs
<ul> <li>NOC Issue New Local Branch for Corporate from Another Emirate</li> </ul>		
<ul> <li>NOC Issue New Foreign Branch Request</li> </ul>		
NOC Issue New Corporate Request		

- In the Request page, enter Transaction no. in DED
- Enter the number of the Main Trade License for the Head Quarter then press Upload. The system upload the information of the corporate automatically.

4. Press Next.

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OVERNMENT OF DUBAI			
DASHBOARD MY REQ	UESTS MY ACCREDITATIONS MY EXAMS	PROFILE	SIGN OUT 및 프
OC Issue New Local Br	anch for Corporate from Another Er	mirate	-
NOC Iss	sue New Local Branch for Corporate	from Another	khalid abdulhaq yousef Welcome Back
Please pro	vide details for your NOC Issue New Branch		Associated To DXB LAB Enter Your Card Number
OC Issue New Branch Details	Members Details		Switch Company  Select Company
			Help
ensection no in DED			> Engineers
1445879541			<ul> <li>Corporates</li> </ul>
other Trade License			> Search
123456			<ul> <li>Contact Us</li> </ul>
Load			> FAQs
rade Name Arabic	Trade Name English		
ىتشارات الهندسية (أية أم إية سي)	AL MANHAL E	ENGINEERING CONSULTATINTS (A M	
Activity Code	Activity Desc AR	Activity Desc En	
742103	خدمات هندسة إنشاءات الأبنية	Construction Engineering Services	-
742170	إستشارات هندسة التصميم المعماري	Architectural Design Consultancy	
Showing 1-2 out of 2		< 1 >	

5. In the next step, Members' details are displayed. Each member is shown associated with the type of his membership. Press Next.

6. Confirmation Step appears. Select I have read and agreed to the terms and conditions. Press Next.



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DASHBOARD MY REQUESTS MY ACCREDITATIONS MY EXAMS PROFILE	SIGN OUT
IOC Issue New Corporate Details	
Please read through all the agreements, policies and disclosures and confirm you agree to all of them.	DM Qualification Department Deputy for/WWWWDM Qualification Department Deputy for/WWWWWWWWWWWWWWWWWWWWWWWWWWWWWWWWWWWW
NOC Issue New Corporate Details 🥥 Members Details 🥥 Confirmation 🥥	Not Associated Enter Num Card Number
	Switch Company
NOC Issue New Corporate Request	Commany Postfile
and states	Help
and a state of the second	Help
NOC Issue New Corporate Request Tensaction no in DED 23829312 Certify Information Accuracy	Help > Engineers
anasction no in DED 23829312	Help. > Engineers > Corporates

7. Confirmation message is displayed: NOC Issue New Corporate Request has been submitted. Request Number is also displayed.





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	RD MY REQUESTS MY ACCREDITATIONS MY EXAMS PROFILE	SIGN OUT 및 관
IOC Issue Ne	w Branch Details	
	Information Verification	khalid abdulhaq yousef Welcome Back
	Please read through all the agreements, policies and disclosures and confirm you agree to all of them.	Associated To DXB LAB Enter Your Card Number
NOC Issue New B	ranch Details S Members Details	Switch Company Select Company
NOC Issue Ne	w Local Branch for Corporate from Another Emirate	Help
NOC Issue Ne		Help > Engineers
		> Engineers





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#### NOC Issue New Foreign Branch Request

To apply for NOC Issue New Foreign Branch Request, You must have fist the transaction number in DED.

 After registration, Dashboard-Person appears. Press NOC Issue New Foreign Branch Request link.

DASHBOARD MY REQUESTS	MY ACCREDITATIONS MY EXAMS PROFILE	SIGN OUT
Home > Dashboard		
My Requests		View All DM Qualification Department Deputy
Request Type	Submitted On Status Amount	for a contraction
Accredit Technical Staff Steel Constructions Contracting-G+1	2020-12-17 (cereford) 400 MD	Department Deputy for Judg billion
My Accreditations 🔕	View All	Not Associated Enter Your Cent Number
My Accreditations 1	View All	
Wrecking And Demolition Works		Enter Nov Gerl Northe Switch Company
Wrecking And Demolition Works	View All	Enter that End Humber Switch Company Consume Profile
Wrecking And Demolition Works Accredited on 2020-12-17		Enter that Card Humber Switch Company Consean Profile
Wrecking And Demolition Works Accredited on 2020-12-17		Enter that Earl Humber Switch Company Company Public Help > Engineers
Wrecking And Demolition Works Accredited on 2020-12-17 <u>View Octube</u>	G-1	Enter Nor Cerl Humber Switch Company Company Profile Help + Engineers + Corporates

- In the Request page, input Transaction no. in DED
- Input Trade License Number for the Head Quarter.
- Input the Trade Name in Arabic then the Trade Name in English.
- Select Activity from the dropdown list then press Add Activity. You may add more than one activity.
- Press Next.







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GOVERNMENT OF DUBAI			
DASHBOARD MY REQUESTS	MY ACCREDITATIONS MY EXAMS	PROFILE	SIGN OUT
NOC Issue New Local Branch fo	or Corporate from Another Er	nirate	
Emirate	w Local Branch for Corporate	from Another	khalid abdulhaq yousef Welcome Back Associated To DXB LAB Enter Your Card Number
NOC Issue New Branch Details	Members Details		Switch Company Select Company
			Help > Engineers
Name Ar I	Name En Legal Type	Mobile No	> Corporates
هشام خلیل شعبان خلیل	Manager		> Search
هشام خلیل شعبان خلیل	Manager		> Contact Us
عقيل محمد شريف كرمستجي	Est. Owner		> FAQs
Showing 1-3 out of 3		< 1	
Back Next	$\supset$		

The next step displays Members' details. Press Add Member.



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Popup window appears to add Member's information. You may add a person or a corporate.

8.1 To add Person information, select Nationality (If Emeriti, Emirates ID is required. But,

if non-Emeriti, Passport number and Passport Place are required.

8.2 Add Name in Arabic and Name in English.

8.3 Add Mobile number. Then, select Legal Type.

Select Member Type\*

Nationality *	Emirates ID *	
Make a Selection	Emirates ID	
Birthdate	Unified Number	
	Unified Number	
Passport	Passport Place	
Passport	Make a Selection	
Name Arabic *	Name English *	
Name Arabic	Name English	
Mobile Number *	Legal Type *	
	Make a Selection	

- 8.4 To add Corporate information, select **Body Corporate**. Then, Add, **Trade License**.
- 8.5 Add Corporate Name in Arabic and Corporate Name in English.
- 8.6 Add Mobile Number.











0 1				
Se	ect	Mem	ber	Type*

Authority*	Trade License *
DED	Trade License
Company Name Arabic*	Company Name English *
Company Name Arabic	Company Name English
Mobile Number*	

- Press Save to add member. Member file is saved. You may add more than one member.
- Press Next.
- Confirmation step is displayed. Select I have read and agreed to the Terms and conditions. Press Next.

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	Please read through all the agreements, po all of them.	licies and disclosures and confirm you agree	e to
NOC Issue New	Corporate Details 📀 Members Details	Confirmation	ø
	C		
NOC Issue N	ew Corporate Request		

Cert	ify Inform	nation Acc	uracy	
Pleas	e read throug	h the followin	ng documents	ts and let us know you accept the Service Conditions.
			ne terms and	
	00000000			

• Confirmation verification is displayed. Request Number is also displayed.











Confirmation	on / Corporate Request has been :	submitted	
NOC Issue New Corporate Details	Members Details	Confirmation	0
Request Details	8110		
VOC Issue New Corp	orate Request has been	submitted	

return to dashboard











# NOC Issue New Corporate Request

To apply for NOC Issue New Corporate Request, you have to have Transaction no. in DED. Do the following steps:

 After registration, Dashboard-Person appears and it has the available actions. Press NOC Issue New Corporate Request link.

Home - Dashboard		
My Requests		View All DM Qualification
Request Type	Submitted On Status Amount	Department Deputy for DM Qualification
Accredit Technical Staff Steel Constructions Contracting-G+	2020-12-17 Completed 400 AED	Department Deputy for 7000000 Welcome Back
My Accreditations 1	View All	Not Associated Ener Nor Card Number
Wrecking And Demolition We     Accredited on 2020-12-17	arks [83]	Switch Company Company Profile
	6+1	Help
<u>View Details</u>	0*1	<ul> <li>Engineers</li> </ul>
		> Corporates
Available Actions		Search     Contact Us
<ul> <li>NOC Issue New Local Branch Another Emirate</li> </ul>	for Corporate from	> FAQs
<ul> <li>NOC Issue New Foreign Bran</li> </ul>	ch Request	* 1754gs
	quest	

- 2. In the Request page, enter Transaction no. in DED
- 3. Enter the Trade Name in Arabic then the Trade Name in English.

4. Select Activity from the dropdown list. Then, press Add Activity. You may add more than one activity.

5. Press Next.











NOC Issue New Corpor	ate Request			
NOCI	ssue New Corporate I rovide details for your NOC Is			DM Qualification Department Deputy for United DM Qualification Department Deputy for 2000000000000000000000000000000000000
NOC Issue New Corporate Det	tails 🥑 Members Details			Not Associated Enter Your Card Number
Transaction no in DED				Switch Company Company Profile
				Help
Trade Name Arabic		Trade Name English		Engineers     Corporates
Select Activity				> Search
Select Activity	~			> Contact Us
				> FAQs
Activity Code	Activity Desc AR	Activity Desc En	Action	
			Remove	
Showing 1-1 out of 1				
ıber details page	is displayed. P	ress Add Membe	r.	
	. 5	mbers Details		

 Name Ar
 Name En
 Legal Type
 Mobile No
 Action

 No Members Found
 No Members Found
 <</td>
 >

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7. Popup window I displayed to add member's information. You may add a person or a corporate.

7.1 To add Person information, select Nationality (If Emeriti, Emirates ID is required. But,

if non-Emeriti, Passport number and Passport Place are required.

7.2 Add Name in Arabic and Name in English.

7.3 Add Mobile number. Then, select Legal Type.

Select Member Type\*

Nationality *	Emirates ID *	
Make a Selection	Emirates ID	
Birthdate	Unified Number	
	Unified Number	
Passport	Passport Place	
Passport	Make a Selection~	
Name Arabic *	Name English*	
Name Arabic	Name English	
Mobile Number *	Legal Type *	
	Make a Selection	

8.4 To add Corporate information, select Body Corporate. Then, Add, Trade License.

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- 8.5 Add Corporate Name in Arabic and Corporate Name in English.
- 8.6 Add Mobile Number.









0 1				
Se	ect	Mem	ber	Type*

Authority*	Trade License *
DED	Trade License
Company Name Arabic*	Company Name English *
Company Name Arabic	Company Name English
Mobile Number*	

- Press Save to add member. Member file is saved. You may add more than one member.
- Press Next.
- Confirmation step is displayed. Select I have read and agreed to the Terms and conditions. Press Next.









	Please read through all the agreements, po all of them.	licies and disclosures and confirm you agree	e to
NOC Issue New	Corporate Details 📀 Members Details	Confirmation	ø
	C		
NOC Issue N	ew Corporate Request		

Cert	ify Inform	nation Acc	uracy	
Pleas	e read throug	h the followin	ng documents	ts and let us know you accept the Service Conditions.
			ne terms and	
	00000000			

• Confirmation verification is displayed. Request Number is also displayed.











Confirmation NOC Issue New Corpo	orate Request has been	submitted	
NOC Issue New Corporate Details 🥑 Me	embers Details	Confirmation	ø
Request Details			
Request Number	8110		
VOC Issue New Corporate	e Request has been	submitted	

## Change Email

To change your email address, perform the following steps:

- **15.** After logging to your account, go to the top side of the page, and click the **Profile** link.
- 16. In the **Personal Details** tab, click the displays the Engineer Profile screen. Click **Change** next to the **Email**.







DASHBOARD MY	REQUESTS MY ACCREDI	TATIONS MY EXAN	
Engineer Profile			
Personal Details	ID Documents	Education	Experience
100	Engineer No		- 45
	Engineer ID		
	First Name		نسرين
	Last Name		عبدالحفيظ
	Email	1000	[ Change ]
Edit Profile	Mobile No.		[ Change ]
	Gender		Female
Change Password	Date of Birth		1987-03-16
	Nationality		Ecuador
	Notification Language		English

17. A pop up window displays. Enter your current password, and then click Next.

Enter Your Password	×
To continue change your email account you	must enter your account password.
Current Password *	
Enter your current password	
	Close Next

- The second step displays. Type the New email, and then retype it in the Confirm Email field.
- **19.** Click the **Next** button to proceed.

Change your email account	×
You'll sent a confirmation code to your new	w email to verify. Please check your email after verify your new email.
New Email Account *	Confirm Email Account *
Enter your new email	Confirm your new email
	Close Next
	Close Next







20. The third step displays where the system sends you a confirmation code to the new email. Type the Code Number, and then click Next.

Verify your email account		×
Enter the code sent to your account		
Code Number *		
Enter code number		
Didn't get the code ? Resend Again		
	Close Next	)

21. The system changes the email successfully, and logs you out so that you would sign in with the new email.

GOVERNMENT OF DUBAI	
Email Verification Success	
Thank you for your support, We have successfully verified your email account, you can now proceed to login	
Sign In	
حقوق الطبع والنشر © بلدية دي 2019, جميع الحقوق محفوظة 🛉 🔰	بلدية دبي

## Change Mobile Number

To change your registered mobile number, perform the following steps:

- 1. After logging to your account, go to the top side of the page, and click the **Profile** link.
- 2. In the Personal Details tab, click the displays the Engineer Profile screen. Click Change next to the Mobile No.









DASHBOARD MY	REQUESTS MY ACCREDITATIONS MY EX	
Engineer Profile		$\overline{}$
Personal Details	ID Documents Education	Experience
100	Engineer No	- 45
	Engineer ID	-
1000	First Name	نسرين
	Last Name	عبدالحفيظ
1000	Email	[ Change ]
Edit Profile	Mobile No.	Change ]
	Gender	Female

**3.** A pop up window displays to modify the mobile number. Select the **Country Code** and enter the new mobile number, and then click **Generate Code**.

Enter Your Mol	vile Phone ×
A code will be sent unchanged	to the new mobile number for verification. If you don't validate with the code, your number will remain
New Mobile Num	ber
+971 🗸	Enter your new mobile numb
	Close Generate Code

 The second step displays, where the system send a confirmation code to the new mobile. Type the Code, and then click Verify.

Verify Your Mobile Phone		×
Enter the code sent to your Mobile	Number +	
Code Number		
Enter code number		
Didn't get the code ? Resend Agai	n	
	Close Verify	Previous

5. A message displays to confirm change of mobile number successfully.







Verification Success	×
Thank you for your support, We have successfully verified your mobile number. you can now proceed to your p	profile
My Profile	

#### 4.8 Modify Account Details

After logging to your account, you can access your personal profile, and modify the account details. Perform the following steps:

- 1. From the top left side of the screen, click the **Profile** link.
- 2. In the Engineer Profile page, the **Personal Details** section displays. Click the **Edit Profile** button.

ASHBOARD MY REQUESTS MY ACCREDITATIONS MY EXAMS PROFILE				
Engineer Profile				
Personal Details	ID Documents	Education Experience		
100	Engineer No	45		
	Engineer ID			
	First Name	نسرين		
	Last Name	عبدالحفيظ		
1	Email	[Change]		
Edit Profile	Mobile No.	[ Change ]		
	Gender	Female		
Change Password	Date of Birth	1987-03-16		
	Nationality	Ecuador		
	Notification Language	English		

**3.** A pop up window displays so that you can edit the personal details. After editing the details, click the **Save** button. The changes are saved and the Personal Details window closes.

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Personal Details	×
First Name *	Last Name *
Mohamed	Abden
Date of Birth *	Gender *
27-05-1977	Male Female
Notification Language	
🛑 English 📄 اللغة العربية	
	Close Save
Personal Details	×
First Name *	Last Name *
Mohamed	Abden
Date of Birth *	Gender *
27-05-1977	🔵 Male 🛛 🔵 Female
Notification Language	
اللغة العربية 🔵 English 🥚	
	Close

### 4.9 Change Password

After logging to your personal account, you can access your personal profile, and change the password. Perform the following steps:

- 1. From the top left side of the screen, click the **Profile** link.
- 2. The Personal Details section displays in the Engineer Profile page. Click the Change Password button.









DASHBOARD MY R	REQUESTS MY ACCRE	DITATIONS MY EXAM	SPROFILE
Engineer Profile			
Personal Details	ID Documents	Education	Experience
100 C	Engineer No		ð
	Engineer ID		
	First Name		کین
	Last Name		والحفيظ
	Email		
	Mobile No.		
Edit Profil	Gender		Fem
Change Password	Date of Birth		1987-03-
	Nationality	$\sim$	Ecua

**3.** A pop up window displays to change the password. After entering the new password, click the **Save** button. The changes are saved and the Change Password window closes.

Change Password	×
Current Password *	
Enter your current Password	
New Password *	
Enter your new Password	
Confirm Password *	
Enter your Confirmation Password	
Close Save	)



