

Dubai Engineering Qualification System

Individuals Services







| Conte | ents | | |
|-----------|---------|---|----|
| 1. Overv | view | | 4 |
| 1.1 | Abo | out Dubai Engineering Qualifications System - Individual services | 4 |
| 2. Signir | ng in t | o Your Account | 5 |
| 2.1 | Sign | n in using UAE PASS | 5 |
| 2.2 | Sign | n up to Dubai Engineering Qualification System | 6 |
| 2.3 | Sign | n in to Dubai Engineering Qualification System | 9 |
| .3 Dashl | board | for Dubai Engineering Qualification System Users | 11 |
| 3.1 | Das | hboard | 12 |
| 3.2 | My | Requests | 12 |
| 3.3 | My | Accreditations | 12 |
| 3.3 | .1 | Details | 13 |
| 3.3 | .2 | Documents | 14 |
| 3.3 | .3 | Accredited Activity | 14 |
| 3.3 | .4 | Exams | 15 |
| 3.4 | My | Exams | 15 |
| 3.4 | .1 | Details | 16 |
| 3.4 | .2 | Documents | 17 |
| 3.4 | 3 | Payments | 17 |
| 3.4 | .4 | Preparation | 18 |
| 3.5 | Prof | file | 19 |
| .4 Indivi | duals | Services | 22 |
| 4.1 | Add | New Education Record | 22 |
| 4.2 | Add | New Experience Record | 23 |
| 4.3 | Add | New Accreditation Request | 25 |
| 4.4 | Can | cel Accreditation Request | 31 |
| 4.5 | Reso | chedule an Exam | 32 |
| 4.6 | Can | cel Exam | 34 |
| 4.7 | Perf | form Electronic Exam | 35 |
| 1 = | NOC Is | ssue Local Branch for Corporate from Another Emirate | 40 |
| 1 = | NOC Is | ssue New Foreign Branch Request | 45 |
| 1 = | NOC Is | ssue New Corporate Request | 51 |
| ■ (| Chang | e Email | 56 |









| • | Change Mobile Number | 58 | |
|-----|------------------------|----|--|
| 4.8 | Modify Account Details | 60 | |
| 4.9 | Change Password | 61 | |













1. Overview

1.1 About Dubai Engineering Qualifications System - Individual services

Within the framework of the responsibilities of the consultants and contractors' qualification section towards individuals and establishments working in the construction sector, the **Dubai Engineering Qualifications system** provides many services to technical staff, consultancy offices, contracting corporates, and manufacturers & suppliers of building materials operating in the emirate to improve the level of engineering works, and ensure the highest quality of projects. You can learn how to sign in to the account and know how to perform Individual services and the functions of the Dashboard for your personal account.









2. Signing in to Your Account

You can sign in to your account either through the Dubai ID account, or through your account that you created in the system using OTP message.

2.1 Sign in using UAE PASS

If you have an account registered with UAE PASS, you can use it to enter the Dubai Engineering Qualification System. This happens in the following cases:

- You do not have an account in the Dubai Engineering Qualification System, and there are no similar data between you and any of the system users. In this case, the system will fill in all your data via the link with UAE PASS system and create an account for you in the Dubai Engineering Qualification System.
- 2. You already have an account in the Dubai Engineering Qualification system, but you tried to sign in using the UAE PASS, one of these two situations will happen:
 - If the UAE PASS data matches your data in the DEQ system, the system signs you into the Home page.
 - If some of the UAE PASS data are similar to the data of an existing DEQ system user, the system opens the "Create an Account" pages to modify these identical data, and then signs you into the Home page.

To sign to your account with your UAE PASS, perform the following steps:

1. After opening the system Home page, in the Sign In section by selecting UAE PASS.



 Enter the Email, Mobile Number or the Emirati ID used with the UAE PASS and click the Sign In button.











| | Login to UAE PASS |
|------------------|------------------------------|
| Emirates ID, ema | il, or phone eg. 97150000000 |
| | Login |
| Remember me | |

3. The system displays the Home page of your profile.

| OASHBOARD MY REQUESTS | MY ACCREDITATIONS M | Y EXAMS PROFILE | | SIGN OUT يبع |
|--|---------------------|--|--------------------|---------------------------------|
| Home > Dashboard My Requests | | | <u>View All</u> | |
| Request Type | Submitted On | Status Amount | | Welcome Back |
| Accredit Technical Staff Surveying Engineering Services- | 2019-12-08 | Completed 400 AED | / <u>Cancel</u> | Associated To |
| My Accreditations 🔞 | View All | My Exams 20 | View All | witch Company ompany Profile |
| Water Pipelines And Stations Cor Accredited on 2019-08-15 | ntracting | Sand Compacting And Con Scheduled on 2019-08-05 | ntrolling Works | Help Engineers |
| <u>View Details</u> | No Grade | View Details Reschedule | No Grade | Corporates Search |
| Projects Management Engineerin Technical Feasibility Studies Serv Accredited on 2019-08-06 | g And ices | Green Buildings Engineeri Scheduled on 2019-08-05 | ing Services | • Contact Us • FAQs |
| View Details | G+4 | View Details Reschedule | No Grade | |

2.2 Sign up to Dubai Engineering Qualification System

To sign in using your DEQ account, perform the following steps:

4. After opening the system Home page, in the Sign in section, select the DEQ radio button.













| | Sign In With Dubai Engineering Qualification or UAE Pass |
|---|--|
| Don't Have an Account? | Email Email |
| Sign up now to access a whole host of services for engineers, consultants, contractors and other companies. | Password Password |
| SIGN UP | LOGIN USING UAE PASS Forgot password? |

Enter Mobile Number then press Next

| New Registration | | | |
|---------------------------|--------------|--|---|
| Authentication | Account Info | | Mobile Phone |
| Enter your Mobile Number* | | | Se Provide your mobile number so we |
| Next | | | can verify you using the confirmation code that we will send to your mobile. 99 |

OTP will be sent once by SMS on mobile number specified in the previous step.

Enter your **Email** and **Password, Confirm Password, First Name, Middle Name and Last Name, Birthdate, Sex and Nationality**) in the relevant fields.













| New Registration | | |
|-----------------------------|-----------------------|---|
| Authentication Account Info | Certify Info Accuracy | Personal |
| Account Info | | momation |
| Email Address * | Password * | 66 Plana fill aut vaus narranal dataile |
| Test@test.com | | including full legal name, date of |
| Confirm Password* | | birth,nationality, address and email 🦻 |
| ******* | | |
| Personal Information | Last Name * | |
| Ahmed | Gamal | |
| Date of Birth * | Gender | |
| 01-02-1988 | 🧶 Male 🔘 Female | |
| Nationality * | | |
| Jordan | | |
| | | |
| Next | | |

- A. In case you select Emeriti Nationality, this requires ID Details. If you press Next, you go to the Dashboard.
- B. In case you are Non-Emeriti, you need to answer the following question: Are you Emeriti Resident?
 - a. If you have residency, you need to enter the following information (Emirates ID no., Passport Number, and Residency File Number). Press Next to go to the Dashboard.











| New Registration | | | | |
|--------------------|--------------------|-------------------------|----|-----------------------------|
| Authentication | | Certify Info Accuracy | ⊘. | Documents Identification |
| Please Provide Rec | quired ID Details. | | | |
| Emirates ID No. * | | | | |
| 78419881234561 | | | | |
| Pessport Number* | | Residency File Number * | | |
| 1549687884 | | 2012019245121 | | |

b. If you are not a resident, you need to enter Passport number. Press Next to go to the Dashboard.

| New Registration | | | | |
|--------------------|--------------------|-----------------------|----|-----------|
| Authentication | Account Info | Certify Info Accuracy | ⊘. | Documents |
| Please Provide Rec | quired ID Details. | | | |
| Passport Number* | | | | |
| J798491666 | | | | |
| Back | Next | | | |

2.3 Sign in to Dubai Engineering Qualification System

5. and then click the Sign In button.















6. The system displays the Dashboard in the Home page of your personal profile.

| O DASHBOARD MY REQUESTS MY ACCREDITATION | MY EXAMS PROFILE | | SIGN OUT | عربي |
|---|--|----------|---|----------------------|
| Home > Dashboard My Requests | | View All | Real of Source | ÷. |
| Request Type Submitted (|)n Status Amount | | Welcome Back | |
| Accredit Technical Staff Surveying 2019-12-0 Engineering Services- | 3 Completed 400 AED | Cancel | Associated To | |
| My Accreditations 8 View All | My Exams 20 vi | ew All | Switch Company Company Profile | \rightleftharpoons |
| > Water Pipelines And Stations Contracting Accredited on 2019-08-15 | Sand Compacting And Controlling Worl Scheduled on 2019-08-05 | ks | Help > Engineers | |
| View Details No Grad | e View Details Reschedule | No Grade | > Corporates> Search | |
| Projects Management Engineering And Technical Feasibility Studies Services Accredited on 2019-08-06 | Green Buildings Engineering Services Scheduled on 2019-08-05 | | Contact UsFAQs | |
| View Details G+4 | View Details Reschedule | No Grade | | |

10









3. Dashboard for Dubai Engineering Qualification System Users

Through this chapter, you will learn about the Dashboard, which displays everything related to individual services. Use it to view your data that you entered during the creation of the account, or by linking with other entities (UAE PASS, MOE, General Directorate of Residency and Foreigners Affairs (DNRD), Society of Engineers (SOE). The sections displayed on the left side of the Dashboard vary depending on the transactions you have performed. For example, if you apply for requests, **My Requests** section will display with the request details.

If you have a specific accreditation, **My Accreditations** section displays with some of its details.



At the top left side of the dashboard, the following sections display:

Dashboard My Requests My Accreditations My Exams Profile the powt chapter a data

In the next chapter, a detailed explanation will be provided for each one of these sections.







3.1 Dashboard

The dashboard components differ - as mentioned previously - depending on the requests for which you applied.

3.2 My Requests

This section displays all the requests that you have applied for with their dates and

statuses.

| ASHBOARD MY REQUESTS MY ACCREDITATIONS MY EXAMS PROFILE | | | | | | |
|---|--------------|----------------|---------|---------------------------|--|--|
| My Requests | | | | | | |
| Request Type | Submitted On | Status | Amount | | | |
| Accredit Technical Staff Tunnels And Bridges Engineering Services- | 2019-09-22 | Pay & Schedule | 400 aed | Payment & Schedule Cancel | | |
| Accredit Technical Staff Concrete Restoration- | 2019-09-16 | Schedule | 400 aed | Select Exam Date Cancel | | |
| Accredit Technical Staff Air- Conditioning, ventilations And air filtration Systems installation And maintenance- | 2019-09-04 | Canceled | 400 aed | | | |
| Accredit Technical Staff Ports Engineering Consultancies- | 2019-09-02 | Completed | 400 aed | | | |
| Accredit Technical Staff | 2019-09-02 | Pay & Schedule | 400 AED | Payment & Schedule Cancel | | |
| Showing 11-15 out of 18 | 5 • | | | < 1 2 3 4 > | | |

3.3 My Accreditations

The **My Accreditations** section is one of the most important section through which you can apply for a new accreditation, and you will be able to follow up your accreditation requests if you previously applied for them.

800900 _







| DASHBOARD MY REQUESTS MY ACCREDITATIONS | MY EXAMS PROFILE | |
|---|---|----------|
| My Accreditations | Apply for New Accreditation | |
| Filter by : All G+1 G+4 G+12 | Unlimited | |
| Water Pipelines And Stations Contracting Accredited on 15-08-2019 | Road Contracting Accredited on 05-08-2019 | |
| View Details No Grade | View Details | No Grade |
| Wrecking And Demolition Works Accredited on 04-04-2019 | > Building Maintenance Accredited on 01-04-2019 | |
| <u>View Details</u> | View Details | No Grade |
| > Wrecking And Demolition Works Accredited on 28-03-2019 | | |
| <u>View Details</u> | | |

To view the details of any of the previous accreditations, just click the **View Details** button. The page consists of four sections (Details, Documents, Accredited Activity, and Exams):

3.3.1 Details

The **Details** tab displays your accreditation request and related exam data, and the activity associated with this accreditation.

| | | services | |
|-----------------------|---------------|-------------------------------------|-----------------------------|
| Details | Documents | Accredited Activity | Exams |
| Accreditation No. | 1770 | Accredited on | 15-08-2019 |
| Accredit Requested by | 14.10 | Request Submitted on | 21-04-2019 |
| Exam Taken on | 18-08-2019 | Number of Attempts | 1 |
| Linked Accreditation | Yes | Linked Activity Hydrographic B | Engineering Surveying Servi |
| Click t | w Certificate | ertificate. <u>View Certificate</u> | |









3.3.2 Documents

This section displays Education details (degree, university, faculty, specialization, etc.), and Experience information you added after creating your account (position, company, start and end date of job, etc.).

| Accreditation D |)etails - Water Pipelines And Sta | ations Contracting | |
|-----------------|--|---------------------------------|------------------------------------|
| Details | Documents | Accredited Activity | Exams |
| Education Info | | | |
| Degree Type: | Bachelors | University: | American University of Sharjah |
| Faculty: | Civil Engineering | Specialization: Elec | trical Network Systems Engineering |
| Country: | United Arab Emirates | Date Obtained: | 21-03-2000 |
| Experience Info | | | |
| Position: | Engineer | Company Name: | Test local company |
| | | Country: | Christmas Island |
| City: | Island | Start Date: | 20-03-2013 |
| End Date: | 04-04-2018 | | |
| | View Certificate Click to view your accreditation certi | ficate. <u>View Certificate</u> | |

3.3.3 Accredited Activity

This section displays the accredited activity linked to your company, if any.

| creditation Details | Hydrographic Engine | ering Surveying Services | | |
|--|---|----------------------------------|-------|--|
| Details | Documents | Accredited Activity | Exams | |
| Accreditation Linked | | Yes | | |
| Linked Activity Hydrographic Engineering | | | | |
| Linked Company: | 2 | | | |
| View Click to | Certificate view your accreditation cert | ificate. <u>View Certificate</u> | | |







3.3.4 Exams

In this section, the system displays the accreditation exam(s) you have taken, the result(s) and the percentage you got.



You can also view the certificate you obtained by clicking the **View Certificate** link at the bottom of the page.

| GOVERNMENT OF DUE | AI | יים כיריס מאז האטוס | بلدي |
|---------------------|--|----------------------------------|-------------------|
| Certificate no. 562 | Date of issuance certificate : 03-09-2019 | كاريخ اصدار الشهادة : ٠٠٩٠٠٩٠٠٢ | رقم الشهادة : ٢٦- |
| | ENGINERRING PROFESSION | PRACTICE CERTIFICATE | |
| | زاولة المهن الهندسية | شهادة سجل ه | |
| | FADWEL 9 | AATAR | |
| | 1.100 | - 3 | |
| | | | |
| Engineer | Number: 36 | م القيد : ۳۹ | Ú. |
| Activity : | Hydrographic Engineering Surveying Services | شط : خدمات هدمية المسلحة البحرية | 2 |
| | | رچة : | a |
| Grade : | | | |
| Grade : | | | |

3.4 My Exams

Through **My Exams** section, you can view the exams that you applied for to obtain accreditation. You can also apply for a new accreditation through this section. After viewing exam details, you can **Reschedule** or **Cancel the Exam** if you haven't already attended the exam.











My Exams section consists of four tabs (Details, Documents, Payments, and Preparation) after clicking the **View Details** button for one of the exams you have taken:

3.4.1 Details

In the **Details** tab, the exam data are displayed, such as status, date of submission, etc.











| Details | Documents | Payments | Preparation |
|-------------------|------------|------------------------|-------------|
| Exam Number | 1602 | Scheduled on | 2019-08-18 |
| Status | completed | Exam Submitted by | Tarek Tarek |
| Exam Submitted on | 2019-08-15 | Exam Result Percentage | 90 |
| Exam Result | Passed | | |

3.4.2 Documents

This tab includes your educational information and experience information to enable you to take this exam.

| Details | Documents | Payments | Preparation |
|-----------------|----------------------|-----------------------|----------------------------------|
| Education Info | | | |
| Degree Type: | Bachelors | University: | American University of Sharja |
| Faculty: | Civil Engineering | Specialization: Elect | rical Network Systems Engineerin |
| Country: | United Arab Emirates | Date Obtained: | 2000-03-2 |
| Experience Info | | | |
| Position: | Engineer | Company Name: | Test local company |
| | | Country: | Christmas Island |
| City | Island | Start Date: | 2013-03-2 |

3.4.3 Payments

The Payments tab displays the fees for this exam and the payment status. Note that if your payment status is **paid**, you cannot cancel the exam, but you can only reschedule.









| Details | | Documents | Payments | Prep | aration |
|---------------|---------|-----------|----------|------|----------|
| | | | | | |
| | | | | | |
| | | | | | |
| Payment Statu | is Paid | | | | |
| em | | | | | Amou |
| | | | | | 1 1110 0 |

3.4.4 Preparation

The **Preparation** tab displays the possibility to **Take Trial Exam** before taking the actual one. You can also **download the exam material** to read it before the exam, in addition to **reschedule** or **cancel the exam**.

| Details | Documents | Payments | Preparation | | |
|---|-----------|-------------|--------------|--|--|
| ET OUR FREE TRIAL EXAM NOW ck "Take Trial Exam" button to generate username and password. Take Trial Exam | | | | | |
| | | | | | |
| Document Name | | Туре | Size | | |
| Document Name Naterial Test | | Type PDF | Size 1000 | | |

If you click the **Take Trial Exam**, link, the page changes to show you **Username** and **Password** to be able to log in to the Exams system, then click the **Take the Exam** button.

After entering the trial exam, the system sends a message to your registered email with the exam result. If you pass the exam, the system sends you a link in the mail to view the certificate details.











3.5 **Profile**

Through the **Profile** section, you can view the details you entered when creating your account for the first time. You can also edit your details or change your password. The Profile section is divided into four tabs: (Personal Details, ID Documents, Education, and Experience):

Personal Details tab contains the data you entered the first time when you created the account.

| Engineer Profile | | | | |
|------------------|-----------------------|-----------|------------|--------|
| Personal Details | ID Documents | Education | Experience | |
| 100 | Engineer No | | | 4 |
| 100 | Engineer ID | | | 1 |
| a start | First Name | | | |
| | Last Name | | | |
| | Email | | [Ch | ange |
| Edit DesBla | Mobile No. | | [Ch | ange |
| Edit Prome | Gender | | Fe | emale |
| Change Password | Date of Birth | | 1987-0 |)3-16 |
| | Nationality | | Eco | uado |
| | Notification Language | | E | nglisł |

ID Documents: The details that you entered during the creation of the account, and it varies according to the nationality you entered. The ID Documents may include Emirates ID, Passport Number and Residency File Number.







| Emirator ID No | |
|--------------------|-----------------|
| Emilates iD No. | |
| Residence File No. | |
| | Emirates ID No. |

You can also, through the **ID Documents** tab modify the user type from **non-resident** to **resident**. And that is by clicking the **Edit** button at the Emirates ID data section and the residence file to be able to enter **ID Number** and **Residence File No.** where the system will automatically verify the data by linking with GDRFA.

| MISSING Please complete your Socie Engineers registration and membership number. | Emirates ID No. Enter your Emirates ID No. Residence File No. Enter your Residence File No. | Cancel Sav |
|---|---|------------|
| assport No. | | |

Education: Displays the obtained educational qualifications. They are added from this tab after creating the account by clicking the **Add New Education Record** link. You can also edit or delete the record if it has not been verified via automatic linking with SOE if you are a member, or when taking any exam submitted through Dubai Municipality.











| Pers | sonal Details | ID Documents | Education | Experience |
|---------------|------------------|-----------------------|-----------------|---|
| Degree Type: | | Bachelors | University: | Add New Education Record Delete Edit University of Jordan |
| Faculty: | Mining / Mines E | Equipment Engineering | Specialization: | Mining Geological Engineering |
| Degree Type: | | Bachelors | University: | American University of Sharjah |
| Faculty: | | Civil Engineering | Country: | United Arab Emirates |
| Date Obtained | : | 2000-03-21 | Source: | Society of Engineer Specialty |

Experience: This tab displays the experience certificates you obtained, and adding a new experience record. You can also **Edit** or **Delete** the record if it has not been verified when performing any exam submitted by Dubai Municipality.

| Personal Details | ID Documents | Education | Experience |
|------------------|------------------|---------------|-----------------------------|
| | | | + Add New Experience Record |
| | | | Edi |
| Position: | Engineer | Company Name: | 1000 |
| Country: | Christmas Island | City: | Island |
| Start Date: | 20-03-2010 | End Date: | 03-09-2019 |
| | 20 05 2010 | | 05 05 20 |
| | | | |









4. Individuals Services

Through this chapter, you will learn about the procedures you can perform after signing

in to your account. These procedures include:

Add New Education Record Add New Experience Record Apply for New Accreditation Cancel Accreditation Request Reschedule Exam Date Cancel Exam Perform Electronic Exam NOC Issue Local Branch for Corporate from Another Emirate NOC Issue New Foreign Branch Request NOC Issue New Corporate Request Change Email Change Email Change Mobile Number Modify Account Details Change Password

4.1 Add New Education Record

After creating the account, you can add a new education record from the profile section. To add a new record,

perform the following steps:

- 7. From the top section of the screen, click the Profile section.
- In the Profile screen, select the Education tab, then click the Add New Education Record link at the top of the page.









| ds ID Documents | Education | Experience |
|-----------------------------|-----------------|-------------------------------|
| Z | | Add New Education Record |
| 5 | | Delete Edit |
| A Bachelors | University: | University of Jordan |
| Mines Equipment Engineering | Specialization: | Mining Geological Engineering |

- **9.** The **Education Information** screen displays. Select **Degree Type** from the pick list, then select **Country**.
- 10. Select **University** from the pick list, and then select **Faculty**.

| Education Information | × |
|-----------------------|-------------------|
| Degree Type * | Country* |
| Unspecified | Select |
| University * | Faculty * |
| Select | Select |
| Specialization | Graduation Date * |
| Select | |
| | Close Save |

- 11. Select the **Specialization** from the pick list, then enter **Graduation Date**.
- **12.** Click the **Save** button to record data and return to the **Education** tab. A message displays that the record is created successfully.



13. Repeat steps 2 through 6 to add another record, and so on.

4.2 Add New Experience Record

After creating the account, you can add a new experience record from the **Profile** section. To add the record, perform the following steps:

- 1. From the top side of the screen, click the **Profile** link.
- In the Profile section, select the Experience tab, then click the Add New Experience Record link at the top of the page.









| ments | Education | Experience |
|-------------|---------------|-----------------------------|
| | | + Add New Experience Record |
| Engineer | Company Name: | Edit |
| tmas Island | City: | Island |

- **3.** The **Experience Information** screen displays. Select **Position** from the pick list, then select **Country**.
- Select City from the pick list, then select Company Name. If you select the city Dubai, a list of registered corporates in Dubai displays for you to select one.

| Experience Information | × |
|------------------------|-------------------------|
| Position * | Company Name * |
| Select Your Position | Enter Company Name |
| Country* | City* |
| Select Country | Enter City |
| Start Date * | Trade License No |
| Enter Start Date | Enter Trade License No. |
| Present | End Date * |
| | Enter End Date |
| | Close Save |

- 5. Enter the **Trade License No.** for the company. If you select the city **Dubai**, you won't need to add the trade license number.
- 6. Select the **Start Date** and select the **Present** check box if it is your current job, or enter the **End Date** if this is not your current job.
- **7.** Click the **Save** button to record data and return to the **Experience** tab. A message displays that the record is created successfully.



8. Repeat steps 2 through 7 to add another experience record.









4.3 Add New Accreditation Request

To apply for a new accreditation, do the following steps:

- 1. After logging in to your account, click on the **My Accreditations** section at the top of the screen.
- 2. In the My Accreditations screen, click the Apply for New Accreditation.



3. The first step **Documents** displays. You can add a new education record or a new work experience record.

| New Accredit | ation Request | | | | |
|-------------------|---|--------------------------------------|------------------|---------------|--------------------------------|
| ♠ | Qualification Ir Please provide your edu | nformation ucation and/or experie | nce information. | | |
| Documents | Ø | Select Exam | | Confirmation | |
| Education Info | | | | 👼 Add New E | ducation Record |
| Degree Type: | | Bachelors | Faculty: | c | ivil Engineering |
| Date Obtained: | | 01-06-2007 | Source: | Society of En | gineer Specialty |
| | | | | | Delete Edit |
| Degree Type: | | Bachelors | University: | | Cairo |
| Faculty: | | Civil Engineering | Country: | | Egypt |
| Date Obtained: | | 12-06-1991 | | | |
| Experience Info | 5 | Engineer | Company Namer | + Add New Ex | perience Record Delete Edit |
| Trade License No: | | Lingineer | Country | | Educt |
| City: | | Cairo | Start Date: | | 08-06-2000 |
| End Date: | | | | | |
| | | | | | Delete Edu |
| Position: | | Office Manager | Company Name: | | Delete Edit |
| Trade License No: | | | Country: | United | d Arab Emirates |
| City: | | Dubai | Start Date: | | 01-12-2018 |
| End Date: | | | | | |
| Next | | | | | |

4. Click the Next button to continue to the second step to select the exam.









 Select the accreditation that you want to get from the available list, or you can select one of the categories above the options (Consulting, Contracting, etc.), then click the Next button.

| Sele | ct Accreditat | ion Type | | | | |
|-----------------------|--|--|-----------------------|--------------------------------------|---|--|
| | <pre></pre> | Select Accr Based on the indir exams | editation Typ | e s and e | xperience you can select the following accreditation | |
| Docu | uments | 0 | Select Exam | | Confirmation | |
| Selec | t Accreditation | Туре | | | | |
| | Engineering Co | ntracting E | ngineering Consulta | ints | Supplier & Manufacturer of building Materials | |
| | | | | L | Search Q | |
| \bigcirc | Airports Engineerin | g Services | | \bigcirc | Construction Engineering Services G+12 | |
| Õ | Construction Engine | eering Services G+4 | | Õ | Construction Engineering Services Unlimited | |
| Ō | District Cooling Pla | nts Engineering | | Ō | Foundations And Soil Mechanics Engineering Services | |
| Õ | Geodetic Engineering Surveying Services | | Õ | Green Buildings Engineering Services | | |
| $\overline{\bigcirc}$ | Industrial Installations Inspection Engineering services | | $\overline{\bigcirc}$ | Meteorology Engineering Consultancy | | |
| Õ | Ports Engineering C | Consultancies | | Õ | Projects Management Engineering And Technical Feasibility Studies Services G+12 | |
| \bigcirc | Projects Manageme Studies Services G+ | nt Engineering And 4 | Technical Feasibility | \bigcirc | Projects Management Engineering And Technical Feasibility Studies Services Unlimited | |
| \bigcirc | Railway Developmen | nt Engineering Servi | ces | \bigcirc | Renewable Energy Engineering Consultancy | |
| Õ | Road And Traffic En | igineering Services | | Ō | Structural Quantity Surveying Services | |
| Ō | Surveying Engineeri | ing Services | | \bigcirc | Surveying Planning And Photogrammetry Services | |
| Õ | Tunnels And Bridge | s Engineering Servic | es | | | |
| _ | Deele | | | | | |

- **6.** The **Confirmation** step displays. Select the check box I certify that all provided information are accurate and correct.
- 7. Click the **Next** button. to proceed to the next step.











| request. mation Building Contracting G+12 |
|---|
| Building Contracting G+12 |
| Building Contracting G+12 |
| |
| |
| |
| Cairo |
| Egypt |
| |
| |
| 10.000 |
| Cairo |
| 08-09-2016 |
| |

8. The **Payment** step displays, from which you can view the available exam slots before completing the payment. Click the link to view the available slots so you can check them before paying.











| Payment | | Available Exam Slots |
|--|---|--|
| | Payment Select preferred payment method | Select Location Select Date Control Co |
| Documents Sł Th an | Select Exam now Available Exam Slote is Calendar is only to check the current a d pay to book this time Show Available | cilla Close |
| Applicable Fe | es | |
| ltem | | Amount |
| Fee Accredite Eng | ineer | AED 400 |
| Total | | AED 400 |
| Payment Met Select payment met Online Paym We are process | hod hods cash/online payment to book and so ent sing your transaction. You will be redirect | :hedule the exam. ▲ 100% SECURE Payment getway ed to a secure third-party payment gateway. |
| Cash Paymer In case of Cash Ansari Exchan Voucher No. : | nt/Voucher Payment, please use the voucher numbe ge Print Voucher | r and go to one of the Dubai Municipality payment outlets, or any branch of $\left.\underline{A}\right]$ |
| Back | Online Payment | |

9. Select the payment method that is convenient for you (cash or electronic). If you select to pay cash, you will view a Voucher to pay with the invoice number so that you can print it and use it to pay. If you select to pay online, the system will take you to the online payment gateway to complete the transaction.











| CHERNMENT OF DUBA | JU CAYED | بلدية دبي вывы мынсомыту |
|---|-------------------|--|
| rint Date: Saturday, 07 September 20 | 019 | |
| | لدفع/ Voucher | إذن ال |
| Invoice No. | | رقم الفاتورة |
| Service Type | Accredit Technica | نوع الخدمة Staff |
| Service | Fee Accredite Eng | الخدمة șineer |
| Record ID | tecord ID 62165 | |
| Expiry Date | | تاريخ انتهاء الصلاحية |
| | ERAD / 30 | -1 |
| ee Item / رسم البتد | | ي unit Price / سعر الوحدة |
| ee Item / رسم البند ee Accredite Engineer | | ي سعر الوحدة / Unit Price 400 AED |
| ee Item / رسم البند ee Accredite Engineer | TOTAL | ی Unit Price / سعر الوحدة 400 AED 400 AED |
| ee Item / رسم البند ee Accredite Engineer Accredite Engineer see Accredite Engineer Access: Deer Customer, kindy no | TOTAL | لا للمحدة / Unit Price سعر الوحدة / Unit Price 400 AED 400 AED 400 AED |

- **10.** After the payment has been processed successfully, you will be able to select the exam slot. The **Select Exam Date** page displays.
- 11. From the **Select Location** pick list, select Dubai Municipality. Then select the **Date** in which you want to take the exam, and click the **Search for an Appointment** button.
- 12. Select from the Exam Times pick list the time slot to take the exam.











| Select Exam Date | | | |
|---|--|------------------|---------------------------|
| Select | ct Exam Date preferred date for the exam from t | he calendar. | |
| Payment | S | Select Exam Date | ٢ |
| Accreditation Exam Gree Select Location Dubai Municipality Headqu | n Buildings Engineering Serv arter | vices | View Location Map |
| Select Date 31-12-2019 | | (| Search for an appointment |
| Exam Time | | | |
| 09:30 - 11:30 | Next | ~ | |

Click the Next button. A pop up window displays to confirm the date and appointment.
 Click the Confirm button.

| Select Accreditatio | n Exam Date 🛛 🗙 |
|---------------------|--------------------------------------|
| Selected Exam: | Green Buildings Engineering Services |
| Location: | Dubai Municipality Headquarter |
| Date: | 31-12-2019 |
| Time: | 09:30 - 11:30 |
| | Confirm |

14. A message displays that the transaction was successful and the appointment is selected.









| New Accreditati | on Request |
|--------------------------|--|
| | Confirmation Your Accreditation Exam request has been booked. |
| Select Exam Date | Payment 🔮 |
| Accreditation Bui | ding Contracting G+4 |
| Request Number: | 7519 Scheduled: 04-02-2020, 09:30 - 11:30 |
| Location: | Dubai Municipality Headquarter |
| Your Ac We've ser | creditation Exam has been booked successfully. t a confirmation email to your registered email address. |
| Return to My Exams | page |

4.4 Cancel Accreditation Request

Before paying for the accreditation exam, and selecting the appointment, you can cancel your request that you have applied for. Perform the following steps:

 After signing in to your account, your dashboard displays. In the My Requests section, click the View all link.



 All your requests are displayed. Select the request that you want to cancel and its status is" *Pay & Schedule* ". You will see two options, either *Pay & Schedule* or *Cancel*. Click the *Cancel* button.











| | Submitted On | Status | Amount | |
|--|--------------|----------------|---------|---------------------------|
| Accredit Technical Staff Building Contracting -G+4 | 26-12-2019 | Completed | 400 aed | |
| Accredit Technical Staff Building Contracting -G+1 | 2 26-12-2019 | Pay & Schedule | 400 aed | Payment & Schedule Cancel |
| Accredit Technical Staff Canal Dredging Contracting- | 05-09-2019 | Pay & Schedule | 400 aed | Payment & Schedule Cancel |

3. A warning message displays to confirm if you want to cancel. Click the **Yes** button. The exam is canceled and its new status is *Canceled* and a success message displays to confirm the cancellation.

| GOVERNMENT OF DUBAI | ✓ N Ac | otification creditation Request Canceled Suc | ccessfully. | |
|--|---------------|---|-------------|-----------------------------|
| MASHBOARD MY AG | CCREDITATIONS | MY EXAMS PROVILE | Are | you sure you want to Cancel |
| My Requests | | | ť | Yes |
| Request Type S | ubmitted On | Status | Am | No |
| Accredit Technical Staff Building Contracting -G+4 | 26-12-2019 | Completed | 400 AED | |
| Accredit Technical Staff Building Contracting -G+12 | 26-12-2019 | Canceled | 400 aed | C _i s |
| Accredit Technical Staff Canal Dredging Contracting- | 05-09-2019 | Pay & Schedule | 400 AED | Payment & Schedule |

4.5 Reschedule an Exam

After scheduling an exam, you can reschedule its time and date only if the remaining time is at least one day. To do this, perform the following steps:

- 1. After signing in to your account, click on the My Exams from the top section of the page.
- **2.** The exams page displays your currently registered exams. Select the exam that you want to reschedule, then click the **Reschedule** button.









| DASHBOARD MY REQUESTS MY ACC | REDITATIONS MY EXAMS PROFILE |
|--|--|
| My Exams | Apply for New Accreditation |
| Filter by : All Completed No S | ihow Cancelled Scheduled |
| Surveying Engineering Services Date : 2019-12-08 Completed | District Cooling Contracting Date : 2019-12-28 No Show |
| View Details No Gra | de <u>View Details</u> <u>Reschedule</u> No |

- 3. The **Reschedule Exam Date** page displays. Select the **Date** on which you want to take the exam.
- 4. Click the Search for an Appointment button to view available appointments.
- 5. Select the time that fits you, then click the Next button.
- 6. A pop up window displays to confirm rescheduling to the selected date. Click Yes.

| Reschedule Exar | n Date | | | | |
|--------------------|-------------------|---|-----------------------|-------------------|------------------------|
| | Select New E | Exam Date te from the Calendar to P | Reschedule Your Exam. | | |
| Select Exam Date | 0 | | | | |
| Accreditation Exam | Building Contract | ting G+4 | | | |
| | Scheduled: | 04-02-2020, 09:30 - | 11:30 | | |
| Select Location | Location: | Dubai Municipality Hea | iquarter | | |
| Dubai Municipality | Headquarter | ~ | View Location | Мар | |
| Select Date | | | | 2 | |
| 26-12-2019 | | \frown | Search for an a | appointment | |
| Exam Time | | | Are you sure you | want to reschedul | e your exam? 💦 |
| 09:30 - 11:30 | | | Selected Exam: | Green Buildings | Engineering Services |
| | | 3 | Location: | Dubai Mur | nicipality Headquarter |
| Back | Next | | Date: | | 12-02-2020 |
| | | | Time: | 4 | 10:00 - 12:00 |
| | | | | Yes | Close |

7. A success message displays with the new appointment, along with the request number.









4.6 Cancel Exam

You can cancel the exam after scheduling and paying for it, yet, you will not be able to get a refund. To do this, perform the following steps:

- 1. After signing in to your account, click on the My Exams from the top section of the page.
- **2.** The exams page displays your currently registered exams. Select the exam that you want to cancel, then click the **View Details** button.



3. The Exam details page displays. Click the Cancel Exam button.

| | buildings Engineering Ser | vices | |
|-------------------|---------------------------|------------------------|------------------|
| Details | Documents | Payments | Preparation |
| Exam Number | 3522 | Scheduled on | 12-02-2020 |
| Status | scheduled | Exam Submitted by | Mohamed Moustafa |
| Exam Submitted on | 27-12-2019 | Exam Result Percentage | |
| Exam Result | | | |
| Reschedule | | | Cancel Exam |

4. A pop up message displays to confirm if you want to cancel. Click the **Yes** button. The exam is canceled and its status changes in **My Exams** page.











4.7 **Perform Electronic Exam**

After applying for accreditation, you will be able to take the exam by going to the Dubai Municipality location, then submitting your identification papers, and then taking the exam in one of the available rooms according to the date you applied for.

Perform the following steps:

- On the day of the exam, go to the selected location, and head to the front desk. Submit your Emirates ID or your passport to the receptionist to confirm your identity, and register your name on the list of attendees for the exam.
- 2. The receptionist will guide you to the waiting area. After verification of your data, the system will automatically add you to the Exam Applicants List. And when it's your turn, your name will automatically appear on the Waiting Room screen.
- **3.** Now, you can present the graduation certificate, and the experience certificates to the employee for verification, and you will be given a locker to keep your personal belongings.
- 4. The employee will provide you with **username** and **password** created by the system in order for you to start the exam.
- On the computer that will be assigned to you, you will find the login screen to enter the provided username and password. Enter them in the relevant fields, then click the Login button.

35









| LOGIN |
|---|
| Password |
| LOG IN |
| بلدیة دبی DUBAI MUNICIPALITY СОУЕКУМЕНТ ОГ DUBAI |
| © 2018 - 2020- All rights reserved. |

6. It The available exam displays for you. Click the **Start** button to start the exam.

| CONTRIMENT OF DURM | 8 | بلدية دبي |
|--------------------------|---------|-----------|
| My Tests | | |
| Available: 3 | | |
| Building Contracting G+1 | ► Start | |
| | | |
| | | |

7. The exam starts with the timer in the upper-right side of the screen. The screen

consists of the following sections:

- A. Email of the examiner,
- B. The percentage of questions that were already answered in the exam,
- C. A counter for the exam remaining time,
- D. Status details of the exam questions (Unanswered, flagged for later, answered),
- E. The current question,
- F. Additional action fields (Flag for Later, Calculator)









| GOVERNMENT OF DUBAI | |
|---|-----------------------------------|
| 0% B | 02:59:41 |
| 5 Remaining Questions | |
| All Questions (6) | 1 Select choice |
| 5 You have completed 0.00% of this exam. | Choice #1 |
| 0 0 6 Answered Flaged Unanswered | C choice #2 |
| Section 1 1/3 Associate Things | Choice #3 |
| O Associate Things | |
| O Associate Things | |
| Section 2 0/1 | |
| Section 3 0/1 | Next P Flag for Review Ealculator |

8. Start answering the questions, and you can use a calculator if you need it by clicking the **Calculator** button.

| | | ~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~ | ~~~~~~ | | |
|-------|----------------|---|-----------------------------|---------|--|
| alcul | ator | | * ® | ? » | Q.1 How many Steps to create Constructional Building G+1? |
| % | \checkmark | x ^y | ¹ / _X | | 4 Steps |
| С | CE | DEL | ÷ | | |
| 7 | 8 | 9 | × | nswered | 0 Steps |
| 4 | 5 | 6 | - | 2/3 | 7 Steps |
| 1 | 2 | 3 | + | | |
| ± | 0 Section 3 | | = | 0/1 | |
| | Section A | | | 0/1 | |

9. Continue with the exam until you have completed all the questions. Note the progress bar in the upper left side of the screen, showing you the percentage of your completion.











10. When you are finished with all questions, click the **End Test** button to end the exam and close the screen.

| Standtohoice I | man have been been been been been been been be |
|---------------------------|--|
| • 4 Steps | 2 |
| 6 Steps | د ۲ ۲ |
| 7 Steps | |
| ← Previous → End test | P Flag for Review |

 The result shown the number of correct and wrong answers and the percentage you have received. Click the Finish & Close button.



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- 12. The next time you sign in to the DEQ system, you will be able to view the exam result in My Exams section if you pass or fail, depending on the percentage required to pass this type of accreditation.
- If you pass the exam successfully, you will be able to view your certificate through My Accreditations tab. Select the exam that you performed, and then click the View Details button.



 The Accreditation Details page displays. You can now view the certificate by clicking the View Certificate at the bottom of the page.

39







| Details | Documents | Accredited Activity | Exams |
|-----------------------|-------------|--------------------------------|---------------------------|
| Accreditation No. | 1770 | Accredited on | 15-08-2019 |
| Accredit Requested by | 1.010 | Request Submitted on | 21-04-2019 |
| Exam Taken on | 18-08-2019 | Number of Attempts | 1 |
| inked Accreditation | Yes | Linked Activity Hydrographic E | ngineering Surveying Serv |
| | Carlifianta | | |

NOC Issue Local Branch for Corporate from Another Emirate

To apply for NOC Issue Local Branch for Corporate from Another Emirate, you must have Transaction no. in DED. Do the following steps:

After registration, Dashboard-Person appears, and it has the available actions. Press
 NOC Issue Local Branch for Corporate from Another Emirate link.

40

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| COVERNMENT OF DUBAI | | |
|--|--|--|
| ASHBOARD MY REQUESTS MY ACCREDITAT | IONS MY EXAMS PROFILE | SIGN OUT يبع |
| Home > Dashboard | | |
| My Requests | <u>View All</u> | khalid abdulhaq yousef |
| Request Type Submitted On Sta | tus Amount | Welcome Back mage |
| NOC WEB NON CANCEL 07-02-2021 Web NOC N TRANSACTION Pending V | ION-Cancel erification 0 AED <u>Details</u> | Associated To DXB LAB Enter Your Card Number |
| My Accreditations 1 View All | My Exams 1 View All | Switch Company Select Company |
| Architectural Design Consultancy | Scaffolding Contracting | Help |
| Accredited on 03-12-2020 | Scheduled on 28-01-2021 | Engineers |
| View Details G+12 | View Datails Reschedule No Grade | > Corporates |
| | | > Search |
| | | > FAOs |
| Available Actions | | |
| Another Emirate | | |
| NOC Issue New Foreign Branch Request | | |
| NOC Issue New Corporate Request | | |

- In the Request page, enter Transaction no. in DED
- Enter the number of the Main Trade License for the Head Quarter then press Upload. The system upload the information of the corporate automatically.

4. Press Next.

41











| COVERNMENT OF DUBAI | | | |
|-------------------------------------|---------------------------------------|-----------------------------------|--|
| DASHBOARD MY REQUES | TS MY ACCREDITATIONS MY EXAMS | PROFILE | SIGN OUT |
| IOC Issue New Local Branc | h for Corporate from Another Er | nirate | |
| NOC Issue | New Local Branch for Corporate | from Another | khalid abdulhaq yousef Welcome Back |
| Emirate Please provide | details for your NOC Issue New Branch | | Associated To DXB LAB Enter Your Card Number |
| IOC Issue New Branch Details | Members Details | | Switch Company Select Company |
| | | · · · · · · · · · | Help |
| ansaction no in DED | | | > Engineers |
| 1445879541 | | | > Corporates |
| lother Trade License | | | > Search |
| 123456 | | | > Contact Us |
| Load | | | > FAQs |
| ade Name Arabic | Trade Name English | | |
| للاستشارات الهندسية (أية أم إية سي) | AL MANHAL E | ENGINEERING CONSULTATINTS (A M | |
| Activity Code | Activity Desc AR | Activity Desc En | |
| 742103 | خدمات هندسة إنشاءات الأبنية | Construction Engineering Services | |
| 742170 | إستشارات هندسة التصفيم الفعفاري | Architectural Design Consultancy | |
| Showing 1-2 out of 2 | | | |

5. In the next step, Members' details are displayed. Each member is shown associated with the type of his membership. Press Next.

6. Confirmation Step appears. Select I have read and agreed to the terms and conditions. Press Next.











| DASHBOARD MY REQUESTS MY ACCREDITATIONS MY EXAMS PROFILE | SIGN OUT |
|--|--|
| IOC Issue New Corporate Details | |
| Please read through all the agreements, policies and disclosures and confirm you agree to all of them. | DM Qualification Department Deputy for/WWWWWW Deputy for/WWWWWW Welcome Deck |
| IOC Issue New Corporate Details 🥥 Members Details 📀 Confirmation 💿 | Not Associated Enter Your Card Handler |
| | Called Comments |
| NOC issue New Corporate Request | Company Company Company |
| NOC Issue New Corporate Request ansaction no in DED 23829312 | Gamaav Puelle → Engineers |
| NOC Issue New Corporate Request Innanction no in DED 23829312 | Help Comported Corporates |
| NOC Issue New Corporate Request Innextion no in DED 23829312 Certify Information Accuracy | Help → Engineers → Corporates → Search |
| NOC Issue New Corporate Request ansaction no in DED 23829312 Certify Information Accuracy Please read through the following documents and let us know you accept the Service Conditions. | Help |

7. Confirmation message is displayed: NOC Issue New Corporate Request has been submitted. Request Number is also displayed.





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| | | Sidivoor Cox |
|-----------------|--|--|
| IOC Issue Ne | w Branch Details | |
| | Information Verification | khalid abdulhaq yousef Welcome Back |
| | Please read through all the agreements, policies and disclosures and confirm you agree to all of them. | Associated To DXB LAB Enter Your Card Number |
| NOC Issue New B | ranch Details S Members Details | Switch Company Select Company |
| | | |
| NOC Issue Ne | w Local Branch for Corporate from Another Emirate | Help |
| NOC Issue Ne | w Local Branch for Corporate from Another Emirate 1445879541 Mother Trade License 123456 | Help > Engineers |
| NOC Issue Ne | w Local Branch for Corporate from Another Emirate 1445879541 Mother Trade License 123456 | Help Engineers Corporates |
| NOC Issue Ne | w Local Branch for Corporate from Another Emirate 1445879541 Mother Trade License 123456 | Help Engineers Corporates Search |





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NOC Issue New Foreign Branch Request

To apply for NOC Issue New Foreign Branch Request, You must have fist the transaction number in DED.

 After registration, Dashboard-Person appears. Press NOC Issue New Foreign Branch Request link.

| DASHBOARD MY REQUESTS N | 4Y ACCREDITATIONS MY EXAMS PROFILE | SIGN OUT |
|---|--|---|
| Home > Dashboard | | |
| My Requests | | View All DM Qualification |
| Request Type 5 | Submitted On Status Amount | formulation DM |
| Accredit Technical Staff Steel Constructions Contracting-G+1 | 2020-12-17 (Complement) +00 MED | Department Deputy for 7000000m Welcome Duck |
| | | |
| My Accreditations 📵 🛛 🗤 | w All 😑 | Not Associated Enter Your Cerd Number |
| My Accreditations | | Not Associated Enter that Card Number Switch Company Company Company |
| My Accreditations Wm Wrecking And Demolition Works Accredited on 2020-12-17 | w All | Not Associated Enter the Cert Name Switch Company Consume Profile |
| My Accreditations We Wrecking And Demolition Works Accredited on 2020-12-17 Wee Details | w A3 😥 | Not Associated Enter that Card Norther Switch Company Consume Profile Help + Engineers |
| My Accreditations We Weeking And Demolition Works Accredited on 2020-12-17 Week Details | w A3 Pr | Not Associated Enter the Certification Switch Company Consume Profile Help > Engineers > Corporates |
| My Accreditations We Wrecking And Demolition Works Accredited on 2020-12-17 Wee Details Available Actions | w A3 😥 | Not Associated Enter that Certification Switch Company Consume Profile Help > Engineers > Corporates > Search |
| My Accreditations We Wrecking And Demolition Works Accredited on 2020-12-17 Wee Details Available Actions NOC Issue New Local Branch for Corpor Acother Emirate | w A3 Provide the framework of the framew | Not Associated Enter that Certification Switch Company Consume Profile Help • Engineers • Corporates • Search • Search • Contract Us |

- In the Request page, input Transaction no. in DED
- Input Trade License Number for the Head Quarter.
- Input the Trade Name in Arabic then the Trade Name in English.
- Select Activity from the dropdown list then press Add Activity. You may add more than one activity.
- Press Next.







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| GOVERNMENT OF DUBAI | | | |
|--|------------------------------|--------------|--|
| DASHBOARD MY REQUESTS | MY ACCREDITATIONS MY EXAMS | PROFILE | SIGN OUT |
| NOC Issue New Local Branch fo | or Corporate from Another Er | nirate | |
| NOC Issue Ne Emirate Please provide deta | w Local Branch for Corporate | from Another | khalid abdulhaq yousef Welcome Back Associated To DXB LAB Enter Your Card Number |
| NOC Issue New Branch Details | Members Details 📀 | | Switch Company Select Company |
| | | | Engineers |
| Name Ar I | Name En Legal Type | Mobile No | > Corporates |
| هشام خلیل شعبان خلیل | Manager | | > Search |
| هشام خلیل شعبان خلیل | Manager | | > Contact Us |
| عقيل محمد شريف كرمستجي | Est. Owner | | > FAQs |
| Showing 1-3 out of 3 | | < 1 | |
| Back Next | \supset | | |

The next step displays Members' details. Press Add Member.



46







Popup window appears to add Member's information. You may add a person or a corporate.

8.1 To add Person information, select Nationality (If Emeriti, Emirates ID is required. But,

if non-Emeriti, Passport number and Passport Place are required.

8.2 Add Name in Arabic and Name in English.

8.3 Add Mobile number. Then, select Legal Type.

Select Member Type*

| Nationality * | Emirates ID * | |
|------------------|------------------|--|
| Make a Selection | Emirates ID | |
| Birthdate | Unified Number | |
| | Unified Number | |
| Passport | Passport Place | |
| Passport | Make a Selection | |
| Name Arabic * | Name English * | |
| Name Arabic | Name English | |
| Mobile Number * | Legal Type * | |
| | Make a Selection | |

- 8.4 To add Corporate information, select **Body Corporate**. Then, Add, **Trade License**.
- 8.5 Add Corporate Name in Arabic and Corporate Name in English.
- 8.6 Add Mobile Number.











| 0 | | | | |
|----|------|-----|-----|-------|
| Se | lect | Mem | ber | Ivpe* |

| Authority* | Trade License * |
|----------------------|------------------------|
| DED | Trade License |
| Company Name Arabic* | Company Name English * |
| Company Name Arabic | Company Name English |
| Mobile Number* | |
| | |

- Press Save to add member. Member file is saved. You may add more than one member.
- Press Next.
- Confirmation step is displayed. Select I have read and agreed to the Terms and conditions. Press Next.

48

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| | Information Verification Please read through all the agree all of them. | ments, policies and disclosures and | confirm you agree to |
|---------------|---|-------------------------------------|----------------------|
| NOC Issue New | Corporate Details 🥝 Members Det | alla 🥑 Confin | nation |
| | | | |
| NOC Issue N | ew Corporate Request | | |

| Cert | tify Inform | sation Acc | turacy | |
|-------|---------------|-----------------------------|--|---|
| Pleas | e read throug | h the followin | ng documents | ts and let us know you accept the Service Conditions. |
| | have read and | d agreed to th | he terms and | I conditions |
| | | a manager to the set of the | The second secon | |
| | 00000000 | 0.7.00000 | | |
| | | | | |
| | | | 18520105 | |
| | Back | | Next | |

• Confirmation verification is displayed. Request Number is also displayed.











| Confirmation | on / Corporate Request has been : | submitted | |
|---------------------------------|--------------------------------------|--------------|---|
| NOC Issue New Corporate Details | Members Details | Confirmation | 0 |
| Request Details | 8110 | | |
| VOC Issue New Corp | orate Request has been | submitted | |

return to dashboard











NOC Issue New Corporate Request

To apply for NOC Issue New Corporate Request, you have to have Transaction no. in DED. Do the following steps:

 After registration, Dashboard-Person appears and it has the available actions. Press NOC Issue New Corporate Request link.

| Home - Dashboard | | |
|--|--------------------------------|--|
| My Requests | | View All DM Qualification |
| Request Type | Submitted On Status Amount | Department Deputy for Use DM Qualification |
| Accredit Technical Staff Steel Constructions Contracting-G+ | 1 2020-12-17 Completed 400 AED | Department Deputy for 7000000 Welcome Back |
| My Accreditations 1 | View All | Not Associated EnterNot Card Number |
| Wrecking And Demolition W Accredited on 2020-12-17 | orks [88] | Switch Company Company Profile |
| | 6-1 | Help |
| <u>View Details</u> | 0+1 | Engineers |
| | | Corporates |
| Available Actions | | > Search |
| NOC Issue New Local Branch Another Emirate | for Corporate from | EAOs |
| > NOC Issue New Foreign Bran | nch Request | * resp |
| | | |

- 2. In the Request page, enter Transaction no. in DED
- 3. Enter the Trade Name in Arabic then the Trade Name in English.

4. Select Activity from the dropdown list. Then, press Add Activity. You may add more than one activity.

5. Press Next.











| COVENMENT OF DUBAN | |
|---|---|
| NOC Issue New Corporate Request | |
| NOC Issue New Corporate Request Please provide details for your NOC Issue New Corporate | DM Qualification Department Deputy for USE DM Qualification Department Deputy for 70000000 Welcome Back |
| NOC Issue New Corporate Details 🥥 Members Details 💿 Confirmation 💿 | Not Associated Enter Your Card Number |
| Transaction no in DED | Switch Company Company Profile |
| | Help |
| Trade Name Arabic Trade Name English | Engineers |
| | Corporates |
| Select Activity | > Search |
| Select Activity V | Contact Us |
| Add | > FAQs |
| Activity Code Activity Desc AR Activity Desc En Action | |
| Remove | |
| Showing 1-1 out of 1 > | |
| 6. Member details page is displayed. Press Add Member. | |
| NOC Issue New Corporate Details 🥑 Members Details 🥥 Confirm | |
| Add Member | |

 Name Ar
 Name En
 Legal Type
 Mobile No
 Action

 No Members Found

 Showing 0-0 out of 0
 C
 C
 C

 Back
 Next
 C
 C

52









7. Popup window I displayed to add member's information. You may add a person or a corporate.

7.1 To add Person information, select Nationality (If Emeriti, Emirates ID is required. But,

if non-Emeriti, Passport number and Passport Place are required.

7.2 Add Name in Arabic and Name in English.

7.3 Add Mobile number. Then, select Legal Type.

Select Member Type*

| Nationality * | Emirates ID * | |
|------------------|-------------------|--|
| Make a Selection | Emirates ID | |
| Birthdate | Unified Number | |
| | Unified Number | |
| Passport | Passport Place | |
| Passport | Make a Selection- | |
| Name Arabic * | Name English* | |
| Name Arabic | Name English | |
| Mobile Number * | Legal Type * | |
| | Make a Selection | |

8.4 To add Corporate information, select Body Corporate. Then, Add, Trade License.

53

- 8.5 Add Corporate Name in Arabic and Corporate Name in English.
- 8.6 Add Mobile Number.









| 0 | | | | |
|----|------|-----|-----|-------|
| Se | lect | Mem | ber | Ivpe* |

| Authority* | Trade License * |
|-----------------------|------------------------|
| DED | V Trade License |
| Company Name Arabic * | Company Name English * |
| Company Name Arabic | Company Name English |
| Mobile Number* | |
| | |

- Press Save to add member. Member file is saved. You may add more than one member.
- Press Next.
- Confirmation step is displayed. Select I have read and agreed to the Terms and conditions. Press Next.









| | Information Verification Please read through all the agree all of them. | ments, policies and disclosures and | confirm you agree to |
|---------------|---|-------------------------------------|----------------------|
| NOC Issue New | Corporate Details 🥝 Members Det | alla 🥑 Confin | nation |
| | | | |
| NOC Issue N | ew Corporate Request | | |

| Cert | tify Inform | sation Acc | turacy | |
|-------|---------------|-----------------------------|--|---|
| Pleas | e read throug | h the followin | ng documents | ts and let us know you accept the Service Conditions. |
| | have read and | d agreed to th | he terms and | I conditions |
| | | a manager to the set of the | The second secon | |
| | 00000000 | 0.7.00000 | | |
| | | | | |
| | | | 18520105 | |
| | Back | | Next | |

• Confirmation verification is displayed. Request Number is also displayed.











| Confirmation NOC Issue New Corpo | orate Request has been | submitted | |
|--------------------------------------|------------------------|--------------|---|
| NOC Issue New Corporate Details 🥑 Me | embers Details | Confirmation | 0 |
| Request Details | | | |
| Request Number | 8110 | | |
| VOC Issue New Corporate | e Request has been | submitted | |

Change Email

To change your email address, perform the following steps:

- **15.** After logging to your account, go to the top side of the page, and click the **Profile** link.
- 16. In the **Personal Details** tab, click the displays the Engineer Profile screen. Click **Change** next to the **Email**.







| DASHBOARD MY | REQUESTS MY ACCREDI | TATIONS MY EXAM | |
|------------------|-----------------------|-----------------|------------|
| Engineer Profile | | | |
| Personal Details | ID Documents | Education | Experience |
| 100 | Engineer No | | - 45 |
| | Engineer ID | | |
| a state of the | First Name | | نسرين |
| | Last Name | | عبدالحفيظ |
| | Email | 1000 | [Change] |
| Edit Profile | Mobile No. | - | [Change] |
| | Gender | | Female |
| Change Password | Date of Birth | | 1987-03-16 |
| | Nationality | | Ecuador |
| | Notification Language | | English |

17. A pop up window displays. Enter your current password, and then click Next.

| Enter Your Password | × |
|---|-----------------------------------|
| To continue change your email account you | must enter your account password. |
| Current Password * | |
| Enter your current password |) |
| | |
| | Close Next |

- The second step displays. Type the New email, and then retype it in the Confirm Email field.
- **19.** Click the **Next** button to proceed.

| Change your email account | × |
|--|---|
| You'll sent a confirmation code to your ne | w email to verify. Please check your email after verify your new email. |
| New Email Account * | Confirm Email Account * |
| Enter your new email | Confirm your new email |
| | Close Next |
| | |







20. The third step displays where the system sends you a confirmation code to the new email. Type the Code Number, and then click Next.

| Verify your email account | | × |
|-------------------------------------|------------|-----------|
| Enter the code sent to your account | | |
| Code Number * | | |
| Enter code number | | |
| Didn't get the code ? Resend Again | | |
| | Close Next | \supset |

21. The system changes the email successfully, and logs you out so that you would sign in with the new email.

| GOVERNMENT OF DUBAI | |
|---|-----------|
| | |
| Email Verification Success | |
| Thank you for your support, We have successfully verified your email account, you can now proceed to login | |
| Sign In | |
| حقوق الطبع والنشر © بلدية دي 2019, جميع الحقوق محفوظة 🛉 🔰 | بلدية دبي |

Change Mobile Number

To change your registered mobile number, perform the following steps:

- 1. After logging to your account, go to the top side of the page, and click the **Profile** link.
- 2. In the Personal Details tab, click the displays the Engineer Profile screen. Click Change next to the Mobile No.









| DASHBOARD MY | REQUESTS MY ACCREDITATIONS MY EX | |
|-----------------------|----------------------------------|---------------|
| Engineer Profile | | $\overline{}$ |
| Personal Details | ID Documents Education | Experience |
| 100 | Engineer No | - 45 |
| | Engineer ID | - |
| and the second second | First Name | نسرين |
| | Last Name | عبدالحفيظ |
| 1000 | Email | [Change] |
| Edit Profile | Mobile No. | Change] |
| | Gender | Female |

3. A pop up window displays to modify the mobile number. Select the **Country Code** and enter the new mobile number, and then click **Generate Code**.

| Enter Your Mol | vile Phone × |
|----------------------------------|---|
| A code will be sent unchanged | to the new mobile number for verification. If you don't validate with the code, your number will remain |
| New Mobile Num | ber |
| +971 🗸 | Enter your new mobile numb |
| | Close Generate Code |

 The second step displays, where the system send a confirmation code to the new mobile. Type the Code, and then click Verify.

| Verify Your Mobile Phone | | × |
|------------------------------------|----------|-----------------|
| Enter the code sent to your Mobile | Number - | |
| Code Number | | |
| Enter code number | | |
| Didn't get the code ? Resend Agair | 1 | |
| | Close | /erify Previous |

5. A message displays to confirm change of mobile number successfully.







| Verification Success | × |
|---|---------|
| Thank you for your support, We have successfully verified your mobile number. you can now proceed to your p | profile |
| My Profile | |

4.8 Modify Account Details

After logging to your account, you can access your personal profile, and modify the account details. Perform the following steps:

- 1. From the top left side of the screen, click the **Profile** link.
- 2. In the Engineer Profile page, the **Personal Details** section displays. Click the **Edit Profile** button.

| D Documents gineer No gineer ID | Education | Experie | nce |
|---------------------------------------|--|---|--|
| D Documents gineer No gineer ID | Education | Experie | nce |
| gineer No gineer ID | | | |
| gineer ID | | | 45 |
| | | | |
| st Name | | | نسرين |
| st Name | | | عبدالحفيظ |
| nail | | a de la composición d | [Change] |
| obile No. | | | [Change] |
| nder | | | Female |
| te of Birth | | | 1987-03-16 |
| tionality | | | Ecuador |
| tification Language | | | E b - b |
| | t Name sil sile No. der e of Birth ionality ification Language | t Name iil iil iii iii iii iii iii iii | t Name sil bile No. der e of Birth ionality |

3. A pop up window displays so that you can edit the personal details. After editing the details, click the **Save** button. The changes are saved and the Personal Details window closes.

60









| Personal Details | × |
|---------------------------|---------------|
| First Name * | Last Name * |
| Mohamed | Abden |
| Date of Birth * | Gender * |
| 27-05-1977 | Male Female |
| Notification Language | |
| اللغة العربية 🕥 English 🥚 | |
| | Close Save |
| | |
| Personal Details | × |
| First Name * | Last Name * |
| Mohamed | Abden |
| Date of Birth * | Gender * |
| 27-05-1977 | Male 😑 Female |
| Notification Language | |
| اللغة العربية 🔵 English | |
| | Close Save |

4.9 Change Password

After logging to your personal account, you can access your personal profile, and change the password. Perform the following steps:

- 1. From the top left side of the screen, click the **Profile** link.
- 2. The Personal Details section displays in the Engineer Profile page. Click the Change Password button.









| DASHBOARD MY | REQUESTS MY ACCRE | DITATIONS MY EXAM | SPROFILE |
|------------------|-------------------|-------------------|------------|
| Engineer Profile | | | |
| Personal Details | ID Documents | Education | Experience |
| 100 C | Engineer No | | ð |
| | Engineer ID | | í l |
| | First Name | | کین |
| | Last Name | | والحفيظ |
| | Email | | |
| | Mobile No. | | |
| Edit Profil | Gender | | Fem |
| Change Password | Date of Birth | | 1987-03- |
| | Nationality | \sim | Ecua |

3. A pop up window displays to change the password. After entering the new password, click the **Save** button. The changes are saved and the Change Password window closes.

| Change Password | × |
|----------------------------------|---|
| Current Password * | |
| Enter your current Password | |
| New Password * | |
| Enter your new Password | |
| Confirm Password * | |
| Enter your Confirmation Password | |
| Close Save |) |



